

# El Paso County Sheriff's Office 2023 Annual Report



# *Sheriff's Message*

It is my pleasure to present the El Paso County Sheriff's Office 2023 Annual Report. This report demonstrates my commitment to protect and serve this community. This report is designed to give you an overview of Sheriff's Office operations and important local issues that we are currently working on to find resolutions, to ensure public safety. This also gives me an opportunity to highlight various sections within the Sheriff's Office, and the impressive accomplishments of the men and women in this agency, as they work hard to keep El Paso County as one of the safest counties in the Nation.

We started 2023 with a decentralization program of certain fundamental services we provide to strengthen the trust with the citizens of community. With assigning detectives to each of the patrol stations to perform follow-up investigations of cases initiated by patrol officers assigned to those stations in which, it has facilitated these investigations by making communication between those officers and the detectives easier and more efficient. This makes it more convenient for victims and witnesses to participate in investigative efforts by facilitating communication between them and the detectives, thereby reducing the time required of the witnesses to furnish statements and assist in other ways with those investigations. My Office has continued the outreach program, "Coffee with a Deputy" and has been a success within the community. This program hosts monthly meetings with citizens to discuss issues, concerns or questions they may have, enabling us to better understand the needs in their respective neighborhoods. This results in the development of a sense of partnership between our personnel and the citizens we serve in our communities. We continue with other annual functions, including National Night Out, Safety Town for young children, a summer Youth Academy for teens and our car safety seat check-up.

We continue to strive to preserve a safe community, and this effort is getting accomplished by being involved with the citizens.

We move into 2024 with one goal in mind: To continue to diligently provide the best law enforcement and detention services possible. I am privileged to lead a dedicated group of men and women representing all our community's best qualities through our professional commitment to you and your families.

*"We Serve with Pride"*



# Our Management Team



**Richard D. Wiles**  
Sheriff



**Sylvia Aguilar**  
Executive Chief Deputy



**Kevin W. Lanahan**  
Chief of Law Enforcement



**Lucille R. Samuel**  
Executive Administrative  
Officer



**Jerome Washington**  
Commander of Patrol



**Jose Chairez**  
Assistant Chief of Jail Annex



**Stephen Haack**  
Commander of Criminal  
Investigations Division



**Scott Romero**  
Commander of Jail Administration &  
Support Bureau



**Ryan Urrutia**  
Assistant Chief of Downtown  
Detention



## Core Values

The El Paso County Sheriff's Office values the public trust and will honestly and ethically carry out our responsibilities.

We will adhere to the Constitution of the United States and the State of Texas in pursuit of community service.

We will investigate and respond appropriately to all allegations of impropriety.

## Mission Statement

The El Paso County Sheriff's Office, as part of, and empowered by the community, is committed to:

- Protect lives, property, and the rights of people;
- Maintain order;
- Enforce the law impartially;
- Provide quality police service in partnership with other members of the community.

To fulfill our mission, we will strive to attain the highest degree of ethical behavior and professional conduct.

*We serve  
With  
Pride*



# Internal Affairs

The Internal Affairs Section is overseen by Legal Advisor Charlie Madrid and comprised of one Sergeant, four Detectives and an Office Administrative Assistant. This section is committed to conducting proactive investigations of alleged misconduct. Investigations determine if the complaint is sustained (sufficient evidence supports the allegation against the employee), Not Sustained (Evidence is insufficient to support the allegation), Exonerated (the action was justified, lawful and/or proper), or Unfounded (the allegation was not factually established, or did not involve agency personnel).

The Internal Affairs Division received a total of 222 complaints or allegations during the 2023 year. There was a total of 210 Internal Investigations and 12 Citizen Complaints Investigations. Internal Affairs Division did receive anonymous complaints as well.

Law Enforcement Bureau accounted for a total of seventeen (17) use of force cases, where twenty (20) peace officers were involved, and Detention Bureau accounted for seventy-one (71) use of force cases.

## Use of Force Incidents

Bureau	Incidents	Officers Injured	Subjects Injured
Law Enforcement	17	2	6
Detention	71	21	15



# Region VIII Training Academy

The purpose and mission of the El Paso County Sheriff's Office Training Academy is to provide the best training and education possible to law enforcement and corrections for the El Paso County Sheriff's Office and West Texas. As a Region VIII Training Academy, we provide training to counties of El Paso, Hudspeth, Culberson, Brewster, Jeff Davis and Presidio.

In-service instruction, Academy classes, online training and continued education development opportunities for detention and law enforcement constituted of instruction with 41,129 student contact hours. The Academy provided the department and region with 420 resident courses and 158 online courses as compared to 408 resident courses and 158 online courses in 2022. The total number of courses offered in 2023 was 578 in contrast to 566 in 2022.

## Two accomplishments of the Academy are the following:

- There were three BDO academies completed in 2023, all classes achieved an 85% pass rate on the TCOLE Exam.
- There were 158 online courses were provided during 2023 through PowerDMS with totaling 5,013 contact hours.



# Patrol Bureau

The Patrol Division is responsible for providing law enforcement services to the citizens of El Paso County, Texas, including City of Horizon, City of Socorro, City of Anthony, Town of Clint, Fabens, Tornillo, City of San Elizario, Canutillo, Westway and the Village of Vinton.

The Patrol Stations operate 24 hours a day, seven days a week including holidays. These stations work as the frontline first responders to keep our communities safe by responding to calls such as robberies, burglaries, motor vehicle accidents, civil disputes and assaults. The patrol and investigative functions are delegated to the following stations:

- East Montana Patrol Station
- North West Patrol Station
- Clint Patrol Station
- Headquarters-Traffic/STI Section and School Resources Officers Section

For 2023, all three sub-stations: Northwest Station, Clint Station, and East Montana Station there were various campaigns for traffic safety and enforcement. The purpose of these campaigns built safer communities. The Patrol Division has effectively put patrol stations in vital points of the county. This permits for deputies to be able to preserve the peace and order in the communities.



# Patrol Bureau

## East Montana Patrol Station

The areas surrounding the East Montana Patrol Station consist of business area and residential. Within the area of responsibility includes the Sparks sub-station which is housed in the Sparks Community Center located inside the Sparks subdivision. The Sparks Sub-station is frequently used by field personnel for report writing, prisoner processing and administrative tasks and allows for easier interaction between the community and its law enforcement.



## Northwest Patrol Station

The areas of responsibility for the Northwest Patrol Station encompass the western city limits of El Paso north to the New Mexico state line; from the edge of the Franklin Mountains State Park west to the New Mexico state line. The other areas include Westway, Canutillo, Town of Vinton and Transmountain Road.





# Patrol Bureau



## Clint Patrol Station

The Clint Patrol Station is located on the southeast Lower Valley area of El Paso County. It is located centrally within the Town of Clint behind the El Paso County Mission Valley Annex. They share a building with the Justice of the Peace Precinct 6, Constable 6 Office and El Paso County Clerk's Office. The eastern city limits of the City of El Paso to the Hudspeth county line south of Interstate Highway 10 and north of the international border are also included in the areas covered by the Clint Patrol Station.

## Sheriff's Office Headquarters

The Headquarters Office houses the Division Commander, Division Administrative Assistant, Special Traffic Investigations Section Sergeant, and the Special Traffic Investigations Section for the Patrol Division. In addition, it is the crucial center of meeting of communications between the issuance and deployment of special patrol resources to address a specific crime issues or trends.



# Patrol Bureau

## Crisis Intervention Team

The Crisis Intervention Team has a total of one (1) full time Deputy Lieutenant, two (2) Deputy Sergeants, ten (10) deputies, and seven (7) clinicians. The unit is assigned to the Patrol-Special Operations Section at the Sheriff's Office Headquarters.

The unit responds to calls for service involving mental health crises in the unincorporated areas of El Paso County. CIT Team deputies also provide and advise the citizens of El Paso County of the various mental health services that are available to assist them when needed.



# Patrol Bureau



The School Resource Officers Section is supervised by a Sergeant and has 21 Deputies assigned to the section. Officers are assigned to various schools within four of the school districts (Clint ISD, San Elizario ISD, Fabens ISD and Tornillo ISD) in the outer areas of El Paso County. In addition to providing daily security for staff and students, School Resource Officers provide the students with presentations on various topics to include but not limited to anti-bullying, cyber-bullying, drug use, dangers of sexting, conflict resolution and law various enforcement topics.

## School Resources Officers Unit



# Criminal Investigation Division

The men and women of the El Paso county Sheriff's Office Criminal Investigation Division are responsible for investigations, examination and analysis of crime scenes, evidence collection, working in conjunction with the District Attorney's Office for successful prosecutions.

The Division is comprised of 104 personnel divided into 10 sections. The Commander is supported by 4 Lieutenants, 6 Sergeants, 1 Administrative Assistant-Civilian, 1 Forensic Section Supervisor-Civilian, 1 Records Section Supervisor-Civilian, 1 Evidence/AMV Supervisor-Civilian, 1 Civil Section Supervisor-Civilian, 1 Warrants Office Supervisor-Civilian, and 45 Civilian Staff. Law enforcement personnel assigned to the division are comprised of 27 Detectives and 37 Deputies.

The Criminal Investigations Division is tasked with criminal investigations of incidents. The Narcotics Section and High Intensity Drug Trafficking Area Sections are responsible for all narcotic cases on the State Level and form Task Forces on the Federal Level. The Sergeants review and assign criminal reports by utilizing the I-Leads/Records Management System, Case Management Module. The Crime Records Evidence and Forensics Section tracks all evidence collected, creates supplement reports and generates UCR numbers using the Incident and Property modules. They are used to accurately report the number of arrests, indictments, cases cleared, property seized or recovered, number of warrants executed, and search warrants executed. The Odyssey Program is used to keep accurate counts of civil process documents, i.e. civil subpoenas and civil executions. Various manual accountability measures are in place to supplement those systems and ensure accuracy.



# Criminal Investigation Division

## Civil Process Section

The Civil Process Section is responsible for providing civil process service to individuals by certified mail, publication personal service and/or substitute service. The section also serves Writs, which consist of, but are not limited to, collecting money, seizing property (real and personal), evictions and attachments on children and adults. This section is also responsible for the sale of property to satisfy judgments, delinquent taxes or other court orders.

This section is divided into four sub-sections that provide civil legal services as follows:

- Local Citation Unit
- Foreign Citation Unit
- Execution Unit
- Subpoena Unit

	2022	2023
Citations Received	1,048	930
Citations Served	643	682
Writs Received	621	464
Writs Served	424	464
Subpoenas Received	1,879	2,234
Subpoenas Served	1,115	1,096
Foreign Citations Received	1,048	930
Foreign Citations Served	643	682



# Criminal Investigation Division

## Criminal Warrants & Apprehension Section

The El Paso County Sheriff's Office Fugitive Warrant's and Apprehension Unit is responsible for the safe keeping of criminal warrants from the Sheriff's Office, Justice of the Peace courts, District and County Courts, and unexecuted criminal indictments from the District Attorney's Office. Detectives and Deputies are tasked with executing all criminal warrants, traffic warrants and extradition orders of those persons that have evaded our Criminal Justice System. Deputies execute Emergency Detention Orders, State-wide and Nation-wide warrants and any other warrants issued by the courts. Deputies are also tasked with executing Emergency Detention Orders, State-Wide and Nation-Wide warrants and any other warrants issued by the courts .

	2022	2023
Criminal Warrants Executed	4,230	5,671
Total Individuals Arrested	3,029	4,205
Felony Arrests	1,878	2,420
Misdemeanor Arrests	1,427	2,037
PCO Warrants Executed	0	3
Extradition Warrant Arrests	238	256



# *Detention Services Bureau*

## *Downtown Detention Facility*

The El Paso County Detention System consists of two adult maximum-security detention facilities, the Detention Facility Division and the Jail Annex Division. The operational concept for both facilities is to receive prisoners, house pre-trial and convicted persons, and allow for processing, classifying and releasing of persons 24 hours a day.

The Detention Facility Division is located at 601 E. Overland El Paso County, Texas across the street from federal, state, district and county courts, Justice of the Peace court, and city municipal courts. The facility has over 310,440 square feet and a housing capacity of 1010 inmates, with 10 of those being medical beds. This facility has nine housing floors, two of which are currently designated for female housing. This facility also houses a two Jail Magistrate Courts, the Sheriff's Office Warrants Section, Bond and Inmate Trust Section, and Criminal Justice Coordination Section offices.

In 2023, the Detention Facility's averaged 588 inmates in custody daily, in comparison to 652 inmates in 2022. These figures include inmates who are assigned to housing and those in custody but not yet classified.

The federal population in 2023 averaged 246 inmates, compared to 342 state inmates classified and in housing daily.



# *Detention Services Bureau*

## *Jail Annex Division*

The Jail Annex Facility operates within 3 sections each commanded by a Lieutenant. The Administration and Operations Division has 3 Sergeants assigned. The Shifts are divided into two teams which are A and B Shifts. Each Team has 3 Sergeants assigned.

The Administration and Operations sections aid, in daily operational needs outside the scope of shift operations. These include but are not limited to Inmate Files, Fire and Safety, Laundry Services, Law Library Services, Cleaning Detail, and inmate mail Services.

The Shifts are responsible for supervising incarcerated individuals assigned to the jail annex. They ensure inmates are provided with the medical care requested, feeding, prompt release of inmates and other daily operational functions. They are on duty 24 hours a day seven days a week and work on a 12-hour shift rotation with day shift and night shift rotating every 28 days.





# Detention Services Bureau

## Jail Administration & Support Division

### Special Needs Unit

The Special Needs Section was established to assist in facilitating continuity of care for inmates with behavioral health conditions, intellectual disabilities, elderly, physically disabled, terminally ill, and those suffering from chronic illness which substantially limits one or more major life activities. Special Needs section currently has 2 Mental Health First Aid Instructors to continue training the Detention Officers to assist in mental health crisis's involving inmates.

### Re-Entry Program

The Sheriff's Office continued the collaboration with El Paso County Community Services Department and Re-Entry Program. The Re-entry program assists individuals transitioning from incarceration/detention back into the community. In September of 2019, the Re-entry program began a 90-day course at the Jail annex Facility. This program is currently offered to 3 cell blocks a total of 48 males and 24 females can participate. This gives the inmates the support needed to successfully to go back to the community after incarceration.

- A total of 791 Inmates participated in the Re-entry program:
  - **512 Male Inmates participated in the Re-entry program.**
  - **279 Females Inmates participated in the Re-entry program.**



# Detention Services Bureau

## Jail Annex Division

### **New GED Program**

A total of 113 Inmates graduated from Project Chance. A new GED Program in collaboration with Ysleta Independent School District was implemented on March 20, 2023 at the Jail Annex. Both Male and Female Inmates attend Instruction twice a week each, for a period of 3 hours a day. This Program is aimed to rehabilitate themselves and be able to transition back into the community with hope of successfully completing and graduating with a Diploma.

- A total of **149 Inmates** participated in the GED program for the year:
  - **92 Male Inmate Participants**
  - **57 Female Inmate Participants**

**A total of 2 inmates have received and graduated with GED Diploma.**

### **New ESL Program**

A new ESL Program in collaboration with Ysleta Independent School District was implemented on November 25, 2023 at the Jail Annex. Both Male and Female Inmates attend Instruction once a week each, for a period of 3 hours a day. This Program is aimed to help Inmates improve their grammar, vocabulary and speaking skills and be able to transition back into the community with hope of successfully completing and receiving an ESL certificate.

- A total of **21 Inmates** participated in the ESL program for the year:
  - **14 Male participants**
  - **7 Female participants**

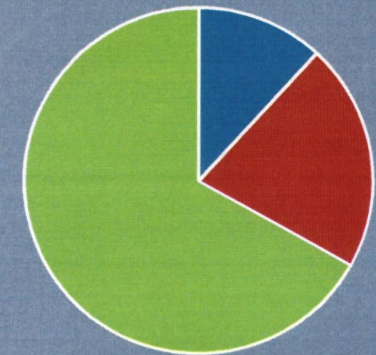


# Communications

The Communications Section is dedicated to the citizens and its visitors with the best possible access to the emergency services possible. The main goal is providing the fastest and most reliable access to the emergency services for 9-1-1 callers.

## Call Summary Year 2023

	911 Calls	Admin Outbound	Admin Inbound	Admin Inbound Abandoned	Unparsed Other	Total Admin	Total all Calls	Average Call Duration
PSAT Totals	20568	37070	116543	932	0	154545	175113	98.2



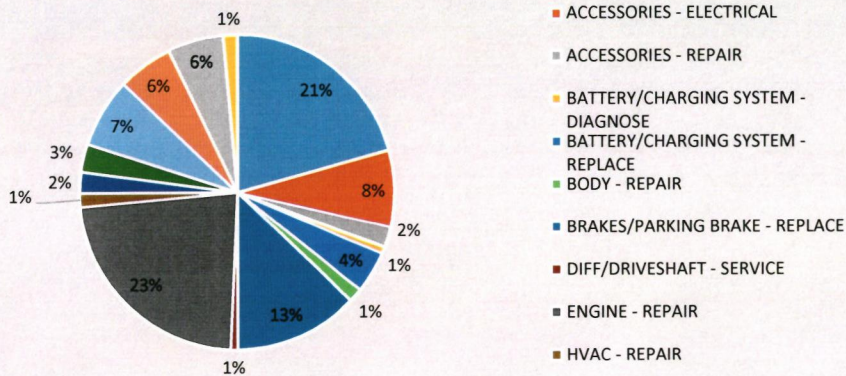
■ 911 CALLS ■ Admin Outbound ■ Admin Inbound

# Motor Pool

The motor pool is an important section of the El Paso Sheriff's Office. The motor pool is responsible for maintaining, servicing, and repairing over 436 vehicles, specialized vehicles, and equipment in a timely manner. The motor pool provides minor maintenance support to County Fleet Operations vehicles and equipment ensuring they are back in operation with minimal downtime. The motor pool works closely with the Office divisions and the County Fleet Operation Director for the acquisition, maintenance, and disposal of vehicles. The motor pool provides technical support to other Office employees during investigations when there is a need to transport, disassemble, and store vehicles. The motor pool employees have an opportunity to make a difference in the El Paso County Sheriff's Office by providing excellent vehicle and customer service with minimal call-backs.



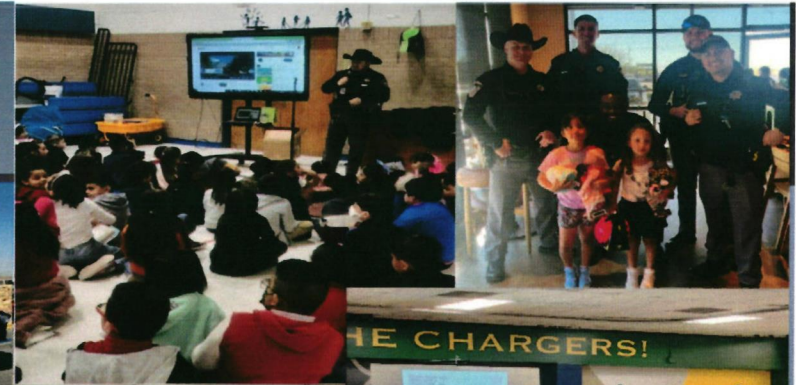
2023 Work Orders



# Community Service

The El Paso County Sheriff's Office, Community Services Section, is assigned under the direction of the Public Affairs Director, Ms. Vanessa Tena. The Community Service Section consists of one Sergeant and six Deputies, and their responsibility is to promote the community policing approach of the Sheriff's Office to the citizens of the County of El Paso. Deputies assigned to this section form liaisons with formal community organizations, community groups, civic groups and the independent school districts.

The programs that we carry throughout the year address issues such as Anti-Bullying Awareness, Law Enforcement Explorer, Crime Prevention Programs, and Community Programs. Presentations on the various topics are given throughout the year at different school districts and businesses. We also participate in the local annual parades that occur throughout the year like the Easter Parade, Fourth of July Parade, Veteran's Day Parade and Thanksgiving Parade and Christmas Parade. The Community Service Section coordinated the annual Haunted House, Youth Academy, Citizens Academy and the National Night Out. The Community Service Section is dedicated in maintaining strong community relations throughout the County of El Paso with having these programs and participating in events.



# Employee Demographics

	Males				Females			
	Caucasian	African American	Hispanic	Other	Caucasian	African American	Hispanic	Other
<b>Sworn:</b>								
Entry Level (Deputy/Det.)	17	4	185	5	0	0	27	1
Supervisory/Sgt.	3	0	22	0	0	0	1	1
Lieutenant	1	3	6	0	0	0	0	0
Command/Executives	2	0	3	1	0	0	1	0
Subtotal	<b>23</b>	<b>7</b>	<b>216</b>	<b>6</b>	<b>0</b>	<b>0</b>	<b>29</b>	<b>2</b>
<b>Non-Sworn:</b>								
Clerical/D.O	17	4	368	6	11	1	162	2
Supervisory/FCO	4	2	37	0	1	1	21	2
Managerial/DSgt	2	0	16	0	2	1	11	0
Comm./Executive/ DLt.	3	1	4	1	0	2	0	0
Subtotal	<b>26</b>	<b>7</b>	<b>425</b>	<b>7</b>	<b>14</b>	<b>5</b>	<b>194</b>	<b>4</b>
<b>TOTAL</b>	<b>49</b>	<b>14</b>	<b>641</b>	<b>13</b>	<b>14</b>	<b>5</b>	<b>223</b>	<b>6</b>



# El Paso County Jurisdiction

Northwest Patrol Station	East Montana Patrol Station	Clint Patrol Station
200, 210, 220	230, 240, 250, 260	265, 270, 280, 290

