



County of El Paso Purchasing Department
800 E. Overland Room 300
El Paso, Texas 79901
(915) 546-2048 / Fax: (915) 546-8180
www.epcounty.com

ADDENDUM 3

To: All Interested Proposers
From: Lucy Balderama, Inventory Bid Technician
Date: December 17, 2015
Subject: RFP# 15-055, Data Backup and Archival System for the County of El Paso

This addendum is issued to notify vendors of the following questions:

General

1. Once the RFPs are submitted by December 17, 2015, what is the County of El Paso's timeline for reviewing and issuing intent to award?

RESPONSE: Approximately March 2016.

2. What is the timeline/deadline for implementation of required solutions?

RESPONSE: As soon as possible.

Backup and Recovery

3. Would the County please list all major/business critical applications in the environment?

RESPONSE: Microsoft Servers, SQL, RDS, Exchange, Odyssey, RMS/ILEADS, MUNIS.

4. Please list frequency of full backups and how long are they retained (Daily, Weekly, Monthly, other)?

RESPONSE: Full backups – current retention is 6 weeks.

5. Frequency of incremental backups and how long are they retained (Daily, Weekly, Monthly, other)?

RESPONSE: Incremental backups – current retention is 6 weeks.

6. What is the current annual data growth year over year?

RESPONSE: 2% annual data growth per year.

DR Site

7. What is the current bandwidth of the connection between the primary site and the DR site?

RESPONSE: Fiber 40gbps.

8. What current hardware and infrastructure, if any, is included at the current DR site?

RESPONSE: Duplicate of main data center.

Physical Servers

9. What is the total number of physical servers to protect?

RESPONSE: 33 physical servers.

10. What is the estimated total amount of all data (full backup)?

RESPONSE: 60 TB.

11. What is the estimated number of physical servers running applications?

RESPONSE: 33 physical servers.

12. What is the total number of applications?

RESPONSE: This information is not necessary for pricing on the proposal.

Virtual Servers

13. What is the number of physical ESX hosts?

RESPONSE: 41 VM Hosts.

14. What is the number of CPU sockets per host (not cores)?

RESPONSE: 2 sockets per host.

15. Do all hosts have virtual machines that are running applications?

RESPONSE: Yes.

Tape Libraries

16. Please list make/Model of all Tape Libraries.

RESPONSE: HP MSL 8096.

17. Please list the number of tape drives (total)?

RESPONSE: Four (4) tape drives.

18. Does the County plan to keep Tape as a long term retention strategy?

RESPONSE: Yes.

19. Is there any NDMP data in the environment?

RESPONSE: No.

20. What UNIX operating systems are in the environment?

RESPONSE: CentOS.

21. Is there any other storage in the environment other than HP?

RESPONSE: No.

22. Is CISCO currently being used for storage or just for networking?

RESPONSE: Network only.

Archiving

23. What is the total size of current file share data?

RESPONSE: Approximately 30 TB.

24. How many users are currently in the AD?

RESPONSE: This information is not necessary for pricing on the proposal.

25. Of the current data footprint, how much of the data is structured?

RESPONSE: Unstructured? As no SQL agent would be used all data is to be unstructured.

Other

26. Would the County please provide a topological drawing/schematic of the existing network so we can be sure to include all necessary elements in our solution?

Response: This information is not necessary for pricing on the proposal.

27. Should Veritas be added to the list of accepted Backup and Recovery vendors?
Note: On January 3rd, Veritas and Symantec will be two (2) separate companies. Veritas will retain products and solutions around Information Management (Backup and Recovery, Archiving, eDiscovery, Clustering and High Availability) and will be providing the solutions that are required in this rfp.

Response: Yes.