



County of El Paso Purchasing Department
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ADDENDUM 3

To: All Interested Proposers

From: Lucy Balderama, Inventory Bid Technician

Date: June 1, 2009

Subject: RFP #09-041, RFP - Enterprise Resource Planning System (ERP)

The Purchasing Department received a question relating to the above referenced proposal; the response to the following question:

- 1) Will the county be considering responses for solutions that address only HR, Payroll and/or Time And Attendance that provide seamless interface to the financial solutions chosen?

The county will consider HR, Payroll and Time and Attendance solutions that will provide seamless interface to the financial module of the ERP.

- 2) Do respondents need to include information on the Time & Attendance module of our software?

Yes, according to the RFP, Attachment 1, there is a worksheet for Time and Attendance.

- 3) Will the county be staying with the current Kronos Time & Attendance software?

The county will review the best solution for the Time and Attendance module.

- 4) What are the other dates for the RFP Schedule in Section 1.0.1?

All Current dates for this RFP are on Addendum 2 on our website @ www.epcounty.com click Bids & More, then click on 09-041- Addendum 2. Please continue to check for possible changes.

- 5) How many users will be accessing the system? Are the users all on-site or are there other sites included in this project?

There will be an estimated 120 users accessing the system. All the users are on-site.

- 6) Has a budget amount for this project been projected?

Yes, a budgeted amount has been projected for the project.

- 7) How will the success of the project be determined?

The success of the project will be determined by costs factors, scheduling (on-time), and stakeholder satisfaction.

- 8) Is there a current hardware and software architectural diagram? If not, can you describe the current architecture including development, testing, and production environment?

The county's hardware and software infrastructure is composed of the following:

- Dell Desktops running Windows XP.
- Dell laptops (Latitude and Inspiron) running Windows XP
- Xerox and Hewlett Packard Printers.
- Dell Servers and Dell Tape Backup Libraries.
- Dell/EMC SANs for data warehousing
- Cisco routers and switches.
- HP UNIX servers.

El Paso County is a Windows 2003 Active Directory. All Systems are compatible with Microsoft technologies. Servers are Windows 2003 and SQL Databases are version 2000 and 2005. Software is maintained by an in-house staff of developers that handle all life cycle for applications.

- 9) What type of system are the users currently using to access the Cogsdale application?

A client/server environment is utilized to access the Cogsdale application.

- 10) Is there a preference to type of hardware/operating required for the ERP system?

There is no preference to the type of hardware/operating required for the ERP system.

- 11) What is your backup process?

ITD Uses VERITAS Netback up to backup and store everything onto tape. These tapes are stored off-site.

- 12) Will you be providing sample reports?

Yes, sample reports will be provided.

- 13) Are there other applications/systems that the ERP must interface with?

Yes, there is a possibility of the ERP interfacing with other applications/systems.

- 14) The detail system requirements matrix including the RFP only refers to training/career development, training needs assessment, training administration, training management and costs. Are there document requirements for the other modules i.e GL, AP, Payroll, HR?

Review Attachment 1 as it lists the other modules.

- 15) What is the number of users that will be required to be trained and what is their level of expertise?

About 120 estimated users will require training and they are proficient in using computer-based applications

- 16) If a new vendor and application is selected, will the previous vendor be involved in the transition phase?

Yes, if a new vendor and application is selected, the previous vendor will be consulted.

- 17) For the demonstration described in Section F, does vendor need to provide the hardware to what is being included in proposal?

Yes, the vendor needs to provide the hardware.

- 18) Who will be validating the success of the project?

Personnel from the auditing, purchasing, human resource, and information technology departments will be validating the success of the project.