

How to Find a Provider in Network

1. From our main page, click on **FIND CARE** and then on **Find a Doctor or Hospital**.

The screenshot displays the website www.bcbstx.com. The navigation bar includes links for Welcome, Employers, Producers, Providers, Company Information, Language Assistance, and En español. The main navigation menu is highlighted in blue and contains: Home, Find Care (circled in red), Shop Plans, Prescription Drugs, Insurance Basics, and Member Services. A dropdown menu is open under 'Find Care', listing various services. A red arrow points to the link 'Find a Doctor or Hospital' under the 'Providers in Your Network' section. Below the dropdown, there are buttons for Individual & Family, Medicare, Medicaid, and Employer Plans.

www.bcbstx.com

Welcome Employers Producers Providers Company Information Language Assistance En español

BlueCross BlueShield of Texas

Search Make a Payment Log In or Sign Up

Home **Find Care** Shop Plans Prescription Drugs Insurance Basics Member Services

Providers in Your Network

- [Find a Doctor or Hospital](#)
- Find a Dentist
- Find a Pharmacy
- Find a Vision Provider
- Telemedicine and Telehealth Services
- Virtual Visit
- Hospital-Based Physicians
- Surgery Center Based Physicians
- Breastfeeding Counseling
- Teledentistry
- Behavioral Health

Blue Distinction® Specialty Care

- Blue Distinction Centers
- Bariatric Surgery
- Cardiac Care
- Cellular Immunotherapy
- Fertility Care
- Gene Therapy
- Knee and Hip Replacement
- Maternity Care
- Spine Surgery
- Substance Use Treatment and Recovery
- Transplants

Where You Go Matters

- Know Your Network
- Choosing Care With Your Plan
- Tips to Find a Doctor or Hospital
- Utilization Management
- What Is An Emergency
- Understanding Health Care Costs and Quality
- Provider Network Selection Criteria
- Provider Information Validation
- In-Network Provider Options
- HMO Provider Network Important Information

or a change in income recently.

Individual & Family Medicare Medicaid Employer Plans

2. Under **Basic Guest Search**, go ahead and click on **Search for Doctors as a Guest**.

The screenshot shows the BlueCross BlueShield of Texas website. At the top, there are navigation links for 'Welcome', 'Employers', 'Producers', and 'Providers', along with 'Company Information', 'Language Assistance', and 'En español'. The main header includes the BlueCross BlueShield logo, a search bar, and buttons for 'Make a Payment' and 'Log In or Sign Up'. Below the header is a blue navigation bar with links for 'Find Care', 'Shop Plans', 'Prescription Drugs', 'Insurance Basics', and 'Member Services'. The main content area is titled 'Find a Medical Doctor or Hospital' and includes a search prompt and links for 'dental', 'vision', and 'pharmacy care'. A 'Personalized Search' section lists benefits and includes a 'Log in to Search' button. A red box highlights the 'Basic Guest Search' section, which contains the text: 'Even if you're not a member, you can answer a few questions to find the right network to search for doctors.' and a link 'Search for Doctors as a Guest' with an arrow pointing to it. Below this, there is a disclaimer about benefit approval.

Welcome Employers Producers Providers Company Information Language Assistance En español

BlueCross BlueShield of Texas Search Make a Payment Log In or Sign Up

Find Care Shop Plans Prescription Drugs Insurance Basics Member Services

Find a Medical Doctor or Hospital

Search for doctors, hospitals, urgent care and more.

Looking for [dental](#), [vision](#), or [pharmacy care](#)?

Personalized Search

- Search and get the most accurate results
- See personalized details that may lower your health care costs
- Find out about access to additional programs and benefits available through your health insurance

[Log in to Search](#)

Don't have an account? [Register](#)

In addition to staying in network, you or your doctor may need to get benefit approval or "prior authorization" before you get treatment for certain services for them to be covered. Please check your benefit booklet or your plan's terms if you are unsure.

Basic Guest Search

Even if you're not a member, you can answer a few questions to find the right network to search for doctors.

[Search for Doctors as a Guest](#)

In addition to staying in network, you or your doctor may need to get benefit approval or "prior authorization" before you get treatment for certain services for them to be covered. Please check your benefit booklet or your plan's terms if you are unsure.

3. Enter your Location

Find in-network doctors & facilities near you

Before you begin your search, answer some questions to help us understand your location and insurance plan. This will allow us to assist you in finding in-network doctors and facilities.

To get started, tell us where you want to search for care

Sharing your location with us will help us determine which doctors and facilities are nearby.

Continue



If you are having trouble finding your plan, please try [logging in](#).


4. Select the **Employer Plans**

What type of plan would you like to search?

How you get your insurance affects what doctors are in your network. Carefully select to avoid high out-of-network costs.

<p>Employer Plans</p> <p>Through my, my spouse's, or my parent's employer</p> <p style="text-align: right;">Select</p>	<p>Individual & Family Plans</p> <p>Through my state's Exchange or purchased directly</p> <p style="text-align: right;">Select</p>
<p>Medicare</p> <p>Purchased directly or through my employer</p> <p style="text-align: right;">Select</p>	<p>Medicaid</p> <p>Through my state government</p> <p style="text-align: right;">Select</p>

If you are having trouble finding your plan, please try [logging in](#).



5. Select your **State**

Select the state you currently live in

Texas▼

Select State

If you are having trouble finding your plan, please try [logging in](#).

6. Select your **Product Type: HMO vs PPO.**

Do you have HMO or PPO insurance?

Having HMO or PPO insurance affects which doctors are in your network. Please select carefully to avoid high out-of-network costs.

HMO

My primary care provider (PCP) must refer me to see specialists.

[Select](#)

PPO

My doctor does not need to refer me to a specialist.


[Select](#)

If you are having trouble finding your plan, please try [logging in](#).

7. Select your **PPO Plan.** This is also indicated on your ID Card.


Select your PPO Plan

Doctors do not accept all PPO plans. Please carefully select your plan to avoid high out-of-network costs.

 Blue Choice PPOSM [BCA] MOST COMMON

Blue High Performance Network[®] [HPN]
This plan is typically offered in metropolitan and urban areas.

ParPlan [PAR]

 [Search Selected Plan for Doctors](#)

If you are having trouble finding your plan, please try [logging in](#).

8. You may now begin to search for your **Provider**. If any questions please feel free to contact your Customer Advocate, phone # listed on back of your ID Card.

Good Afternoon!
Browse or search to find the care you need.


Plans
Blue Choice PPOSSM...


City, state or zip
San Antonio, TX – 78...


Search for Names and Specialties


Common Searches: Primary Care ▾ Urgent Care Behavioral Health ▾ Hospital Durable Medical Equipment

Browse by Category
Find results using these care categories

Cost Estimates 
Compare costs for any procedure, or find out what your copay is.

Medical Care 
Find general doctors, specialists, hospitals, urgent care centers, group practices, labs, an...

Urgent Care Center 
Treatment for a condition that is not life threatening, but requires prompt attention

Behavioral Health 
Treatment for Mental Health and Substance Use Disorders