



County of El Paso Purchasing Department
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ADDENDUM 1

To: All Interested Proposers
From: Linda Gonzalez, Bid Clerk/Buyer
Date: April 13, 2007
Subject: RFP# 07-034, Elevator Maintenance at the MDR Building

The Purchasing Department received questions relating to the above referenced proposal.

1. Comprehensive preventive maintenance program including planned preventative maintenance repairs; please clarify the number and how often the county requires scheduled visits to be conducted on a regular basis.

Companies will be evaluated and selected for what they have to offer independently of each other since this is a **proposal**; therefore we will not stipulate a minimum requirement. The vendor should propose what they have to offer in the way of preventative maintenance program and stipulate the number of hours on a weekly/monthly basis they will be able to commit to having a mechanic on site to perform these services, taking in to account the staff/resources they have available and the condition of the elevators.

2. Average "down time" of elevators for repairs; this time may vary for each situation. What amount of "down time" does the County find acceptable?

The question is pertaining to the business's combined average of down time of elevators for repairs, according to their company records. Once an elevator is called in for service, what is the average time that elevator is down before it's repaired and running? It is preferable the company provides this average based solely on the elevators they service in El Paso, and not on a national average. The company may provide more than one average based on common industry scenarios, or as appropriate to accurately reflect an

average such as Minor Repairs vs. Major Repairs.

The County does not consider any amount of down time as "acceptable" or unacceptable"; this question is intended to evaluate the general performance of the company in their ability to identify problems, obtain parts, and make necessary repairs to get the elevator back in service. It is understandable that down time can vary greatly from 1 hour to 1 month depending on the severity of the problem and complexity of the repair, which is why we are asking for an average.