

THE HHSC  
**Quick Resource Guide**

Services offered to the public by  
health and human service agencies  
in Texas.



*General program guidelines for use by  
promotoras and other community-  
based health advocates.*

Prepared by the HHSC Office of Border Affairs

**Encompassing programs  
and services offered by:**

- ◆ Texas Health and Human Services Commission
- ◆ Texas Department of Family and Protective Services
- ◆ Texas Department of Assistive and Rehabilitative Services
- ◆ Texas Department of Aging and Disability Services
- ◆ Texas Department of State Health Services
- ◆ Texas Workforce Commission
- ◆ Texas Education Agency

2012



**Technical Note:**

The HHSC Quick Resource Guide is intended to help promotoras (community-based health workers) make appropriate referrals to health and human service agencies and partners of the Texas Health and Human Services Commission's Office of Border Affairs.

The Quick Resource Guide is not, however, designed for use in determining program eligibility. Categories listed in this book do not constitute all criteria used in the certification process, and eligibility is determined by each individual agency or organization.

# Reference Guide

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
<b>Health and Human Services Commission (HHSC)</b>							
2-1-1 Texas Information and Referral Network	2-1-1 Texas serves as the number to call for information about community resources. It links individuals and families to critical health and human services provided by nonprofit organizations and government agencies in their own communities.	All ages	N/A	N/A	No	No	<ul style="list-style-type: none"> <li>Across the state, there are 25 Area Information Centers (AIC) that have been established to respond to calls from people who dial 2-1-1 and are seeking information. Each AIC also collects information and maintains a database of local resources.</li> <li>For more information, visit <a href="http://www.211.org">www.211.org</a>.</li> </ul>
Supplemental Nutrition Assistance Program (SNAP)	Formerly known as the "Food Stamp" program, SNAP helps low-income people and families buy the food they need for good health. People apply for benefits by completing a state application form. Benefits are provided on an electronic card that is used like an ATM card and accepted at most grocery stores.	All ages	Income eligibility is based on household size and total income. Most households must have less than 165% of the Federal Poverty Income Limit (FPIIL), so for a household of 4 income must not be over \$3,074 per month (based on limits through September 2012). See the complete table for income limits at: <a href="http://www.dads.state.tx.us/handbooks/TexasWorks/C/100/100.htm#secC-121">http://www.dads.state.tx.us/handbooks/TexasWorks/C/100/100.htm#secC-121</a> .	<p>A household is not eligible for benefits if the total value of countable resources (liquid resources and excess vehicle value) is over 5,000.</p> <p>A household is not eligible for benefits if resources are over the limit on or after the first interview date.</p>	<p>A person must be a U.S. citizen, a member of a small group of certain non-citizens admitted to the U.S. for humanitarian reasons, or an eligible Legal Permanent Resident who:</p> <ul style="list-style-type: none"> <li>has resided in the U.S. for five years;</li> <li>is under 18; or</li> <li>is receiving disability-related assistance or benefits, regardless of entry date</li> </ul> <p>Additional noncitizen categories may also be eligible. For more information see <a href="http://www.fns.usda.gov/snap/government/POLIMGRT.HTM">http://www.fns.usda.gov/snap/government/POLIMGRT.HTM</a></p>	Yes	<ul style="list-style-type: none"> <li>To find a local HHSC eligibility office, contact 2-1-1 or visit <a href="http://www.211.org">www.211.org</a>.</li> <li>Individuals can find more information and also apply for benefits online at "Your Texas Benefits" online: <a href="https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp">https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp</a></li> </ul>
Supplemental Nutrition Assistance Program (SNAP) Nutrition Education	The goal of the SNAP Nutrition Education Program is to provide educational programs that increase the likelihood that persons eligible for SNAP will	All ages	Targets persons that are eligible for SNAP, but available to general	Targets persons that are eligible for SNAP, but available to general	No**	Yes	<ul style="list-style-type: none"> <li>These programs are provided by local organizations that contract with the state, including food banks and county extension offices.</li> <li>To find a local provider, contact 2-1-1, or visit</li> </ul>

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Program	<ul style="list-style-type: none"> <li>Make healthy food choices, practice food safety, stretch a limited food budget, and increase physical activity.</li> </ul>		public.	public.			<p>www.211.org.</p> <ul style="list-style-type: none"> <li>**The program targets those that are eligible for food stamps; however, the program is open to the general public.</li> </ul>
Texas Nurse-Family Partnership (TNFP)	<p>TNFP is a nurse home visitation program that improves the health and well-being of low income first-time parents and their children through assessment, a therapeutic relationship, education, and help in accessing resources during pregnancy and early childhood. A bachelor's degreed Registered Nurse visits the client regularly beginning early in pregnancy through their child's second birthday providing close to 65 visits throughout this time period.</p>	First-time pregnant women of all ages. Must be enrolled by the 28 <sup>th</sup> week of pregnancy.	185% of Federal Poverty Income Limit (FPIIL) at enrollment	N/A	N/A (Must be Texas Resident)	Yes	<ul style="list-style-type: none"> <li>To find a local Nurse-Family Partnership program visit <a href="http://www.hhsc.state.tx.us/Programs/NurseFamily/index.shtml">http://www.hhsc.state.tx.us/Programs/NurseFamily/index.shtml</a> or dial 2-1-1</li> <li>A woman can get help through this program if she meets all of the following criteria: 1) Does not have other children, 2) Signs up by the 28th week of her pregnancy, 3) Has an income that is at or below 185% percent of the FPIIL, and 4) Is a Texas Resident.</li> <li>For more information contact TNFP State Nurse Consultant, Rebecca Pack or TNFP Project Manager Isabel Egúez at <a href="mailto:rebecca.pack@hhsc.state.tx.us">rebecca.pack@hhsc.state.tx.us</a> or <a href="mailto:isabel.eguez@hhsc.state.tx.us">isabel.eguez@hhsc.state.tx.us</a></li> </ul>
Program for Amplification for Children of Texas (PACT)	<p>The Program for Amplification for Children of Texas (PACT) serves Texas children from birth through 20 years of age who have hearing loss that causes a problem in school. PACT provides diagnostic and remedial services needed by children with hearing loss who are Medicaid eligible. Services are for children who have a hearing loss that is permanent. Treatment for conductive hearing loss caused by middle ear problems is NOT covered by this program.</p> <p>Hearing aids may be replaced when the current aids are no longer appropriate or are 5 years old.</p>	Children, Adolescents, and young adults, 0 to 20 years of age.	Medicaid eligible or currently being served by the Children with Special Health Care Needs (CSHCN) Services Program.	No, if family meets eligibility requirements.	Yes	Yes	<p>To find out whether your child is eligible for services through PACT, call 1-800-252-8023 for referral to a PACT Provider or call your local school district for referral to the Regional Day School Program for the Deaf.</p>
Medicaid for Breast and Cervical Cancer (MBCC)	Provides full Medicaid coverage for women in need of treatment for breast or cervical cancer.	Under 65	200% FPL	No	Yes	Yes	<p>For more information, call the Texas Department of State Health Services at (512) 458-7796, visit <a href="http://www.dshs.state.tx.us/bcccs/default.shtml">http://www.dshs.state.tx.us/bcccs/default.shtml</a>, or email request for information to <a href="mailto:BCCSprogram@dshs.state.tx.us">BCCSprogram@dshs.state.tx.us</a>.</p>
Temporary Assistance for Needy Families (TANF)	Provides time-limited cash assistance to needy dependent children and the parents or relatives with whom they are living.	Generally, families with deprived minor children, under the age of 18. An 18 year-old student may qualify if high school graduation will occur prior to the 19 <sup>th</sup> birthday.	Income eligibility is based on household size and total income. Applicants must have income at or below the recognized needs. For one parent and two children income after budgeting must be at or below \$188 per month See the table at: <a href="http://www.dads.state.tx.us/handbooks/TexasWorks/C/100/100.htm#secC-111">http://www.dads.state.tx.us/handbooks/TexasWorks/C/100/100.htm#secC-111</a> .	A household is not eligible for benefits if the total value of accessible resources exceeds \$1,000.	Yes. Legal Permanent Residents, who entered the U.S. <b>before</b> August 22, 1996, are potentially eligible as are certain other non-citizens admitted to the U.S. for humanitarian reasons.	Yes	<ul style="list-style-type: none"> <li>Applicants must meet age, citizenship/immigration, relationship, and residency requirements.</li> <li>Caretakers, second parents, payees, and disqualified parents must sign a Personal Responsibility Agreement (PRA) and cooperate with requirements, such as helping to establish a child support case</li> <li>For local office information, contact 2-1-1 or visit <a href="http://www.211.org">www.211.org</a>.</li> <li>Individuals can find more information and also apply for benefits online at "Your Texas Benefits" online: <a href="https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp">https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp</a></li> </ul> <p>Legal Permanent Residents, who entered the U.S. <b>after</b> August 22, 1996, are potentially eligible if:</p> <ul style="list-style-type: none"> <li>there is a military connection,</li> </ul>

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
					<ul style="list-style-type: none"> <li>or</li> <li>the Legal Permanent Resident has ten years of work history in the U.S. and five years have passed since the legal date of entry.</li> </ul> <p>All undocumented immigrants are ineligible for TANF.</p>		
One-Time Temporary Assistance for Needy Families (OT-TANF)	Provides a one-time, \$1,000 cash grant to needy children and their parent(s) or certified relative with whom they live if one of four crisis criteria is met. The applicant may not be receiving TANF at the time of application. This assistance may be received once in a 12-month period.	Generally, families with deprived minor children, under the age of 18. An 18 year-old student may qualify if high school graduation will occur prior to the 19 <sup>th</sup> birthday.	Income eligibility is based on household size and total income. Applicants must have income at or below the recognized needs. For one parent and two children income after budgeting must be at or below \$188 per month. See the table at: <a href="http://www.dads.state.tx.us/handbooks/TexasWorks/C/100/100.htm#secC-111">http://www.dads.state.tx.us/handbooks/TexasWorks/C/100/100.htm#secC-111</a> .	A household is not eligible for benefits if the total value of accessible resources exceeds \$1,000.	<p>Yes. Legal Permanent Residents, who entered the U.S. <b>before</b> August 22, 1996, are potentially eligible as are certain other non-citizens admitted to the U.S. for humanitarian reasons.</p> <p>Legal Permanent Residents, who entered the U.S. <b>after</b> August 22, 1996, are potentially eligible if:</p> <ul style="list-style-type: none"> <li>there is a military connection, or</li> <li>the Legal Permanent Resident has ten years of work history in the U.S. and five years have passed since the legal date of entry.</li> </ul> <p>All undocumented immigrants are ineligible for TANF.</p>	Yes	<ul style="list-style-type: none"> <li>All household members must meet all TANF eligibility requirements.</li> <li>For local office information, contact 2-1-1 or visit <a href="http://www.211.org">www.211.org</a>.</li> <li>Individuals can find more information and also apply for benefits online at "Your Texas Benefits" online: <a href="https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp">https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp</a></li> </ul>
One-Time Grandparent Temporary	Provides a one-time \$1,000 cash grant to the grandparents of needy children in their care who are receiving TANF cash assistance.	Deprived minor children, under the age of 18. An 18 year-old student may	Income eligibility is based on household size and	A household is not eligible for benefits if the total value of	The household must contain at least one TANF-	Yes	<ul style="list-style-type: none"> <li>Grandparents can either receive TANF as a caretaker or be a payee for the grandchild's TANF.</li> <li>Payment can only be received once by a grandparent</li> </ul>

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Assistance for Needy Families (OTGP-TANF)	The grandparent must be at least 45 years old and meet the income and resource limits.	qualify if high school graduation will occur prior to the 19th birthday. The grandparent must be at least 45 years old.	total gross income, which must be less than or equal to 200% of the FPIL.	accessible resources exceeds \$1,000.	eligible grandchild, who must meet citizen or immigration requirements.		<p>even if they receive TANF for a different grandchild at a later date.</p> <ul style="list-style-type: none"> <li>For local office information, contact 2-1-1 or visit <a href="http://www.211.org">www.211.org</a>.</li> <li>Individuals can find more information and also apply for benefits online at "Your Texas Benefits" online: <a href="https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp">https://www.yourtexasbenefits.com/ssp/SSPHome/ssphome.jsp</a></li> </ul>
Children's Health Insurance Program (CHIP)	A jointly funded state-federal program that provides medical coverage to eligible children up to age 19 that are not already insured.	Children up to age 19 that are not already insured.	Based on household size and total net income less than or equal to 200% of the FPIL.	Households with a gross monthly income minus any child care deductions that exceeds 150% FPIL must have less than \$10,000 in countable liquid assets and excess vehicle value, combined.	Yes	Yes	<ul style="list-style-type: none"> <li>To apply for CHIP or for questions regarding CHIP, call 1-800-647-6558, or visit <a href="http://www.chipmedicaid.org">www.chipmedicaid.org</a>.</li> </ul>
CHIP Perinatal Program	Provides prenatal care for the unborn children of low-income pregnant women that do not qualify for Medicaid.	Unborn and/or newly born children of eligible pregnant women.*	Based on household size and total net income less than or equal to 200% of the FPIL.	N/A	N/A**	Yes	<ul style="list-style-type: none"> <li>*Coverage for unborn children starts on the first day of the month child is enrolled in program.</li> <li>**The unborn child is the covered person in the CHIP perinatal program and does not have a citizenship status.</li> <li>Call 1-800-647-6558 or 2-1-1 for CHIP perinatal questions. For more information and an application for the CHIP perinatal program, visit <a href="http://www.chipmedicaid.org">www.chipmedicaid.org</a>.</li> </ul>
Nursing Facility (NF)	Institutional care to Medicaid recipients whose medical condition requires the skills of licensed nurses on a regular basis. Eligibility determination for applicants is by the HHSC Office of Eligibility Services. DADS continues to regulate facilities.	Any Age	Income within 300% of SSI (\$2,022/ month for an individual or \$4,044 for a couple for 2009).	No more than \$2,000 of countable resources for an individual (\$3000 for a couple).	Yes	Yes	<ul style="list-style-type: none"> <li>Requires certification that the individual has a medical condition that requires daily skilled nursing care and must reside in a Medicaid-contracted long-term care facility for 30 consecutive days.</li> <li>For local office information, contact 2-1-1 or visit <a href="http://www.211.org">www.211.org</a>.</li> </ul>

### Medicaid

A jointly funded state-federal program that pays for medical care on behalf of certain groups of low-income persons.

Types of Medicaid programs are listed below:

Children's Medicaid (Non-TANF, Non-Disabled)	Children's Medicaid (Non-TANF, Non-Disabled)	Children under age 1.	Newborns (under age 1)	Up to 185% FPIL Up to 133% FPIL Up to 100% FPIL	Must not exceed \$2,000 of countable resources for the household. Allowed a \$3,000 resource limit if the household has an aged or disabled member that meets relationship requirements.	Yes*	<ul style="list-style-type: none"> <li>Applicants must meet age, citizenship, relationship and residency requirements. Legal immigrants, who entered the U.S. after 8/22/96, must wait five years before becoming eligible for Medicaid, or upon U.S. citizenship.</li> <li>*Undocumented and some legal immigrant children, pregnant women and adults with dependent children, with income under respective limits for the type of program they would otherwise be eligible, may qualify to have medical emergencies covered.</li> </ul>
	Children ages 1 through 5.	Children ages 1 through 5.	Children (ages 1-5)		Yes*	Yes*	
	Children ages 6 through 18.	Children ages 6 through 18.	Children (ages 6-18)		Yes*	Yes*	
Medicaid for Children on TANF	People whose family income and resources meet TANF requirements. The household has to apply for Medicaid.	Children (ages 0-18)	For a family of three (one parent and two children),	Asset limit of \$1,000	Yes*	Yes	<ul style="list-style-type: none"> <li>Contact 2-1-1 for local office information or visit <a href="http://www.211.org">www.211.org</a>.</li> </ul>

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Medicaid for Adults on TANF	People whose family income and resources meet TANF requirements. The household has to apply for Medicaid.	Children (ages 0-18)	maximum monthly income is \$188 per month.  For a family of three (one parent and two children), maximum monthly income is \$188 per month.				
Medicaid for Children on SSI (Disability-Related)	In Texas, all persons eligible for SSI are also eligible for Medicaid.	Children (ages 0-18)	\$674 per month, as per SSI requirements.	Assets limit of \$2,000, as per SSI requirements.	Yes*	Yes	
Medicaid for Adults on SSI (Disability-Related)	In Texas, all persons eligible for SSI are also eligible for Medicaid.	All eligible adults	\$674 per month, as per SSI requirements.	Assets limit of \$2,000, as per SSI requirements.	Yes*	Yes	
Medicaid for women with breast and cervical cancer	Provides full Medicaid coverage for the duration of breast and cervical cancer treatment for women who have been diagnosed with breast or cervical cancer.	Women age 18 to 64.	Up to 200% FPIL	N/A	Yes*	Yes	
Medicare Savings Program	Beneficiaries in these programs receive assistance with Medicare premium and cost sharing payments through the Medicaid program. Persons that qualify for these programs do not have to pay Medicare Part D premiums or deductibles. Please see additional information column for the types of Medicare savings programs, including QMB, SLMB, and QI.	People ages 65 or older, or people under 65 with certain disabilities.	<b>QMB:</b> Up to 100% FPIL. <b>SLMB:</b> Up to 120% FPIL. <b>QI:</b> Up to 135% FPIL.	\$4,000 for individual, and \$6,000 for couple.	Yes	Yes	<ul style="list-style-type: none"> <li><b>Qualified Medicare Beneficiaries (QMB):</b> Medicaid pays all Medicare Part A and B premiums, deductibles, and coinsurance.</li> <li><b>Specified Low- Income Medicare Beneficiaries (SLMB):</b> Medicaid pays only Part B premiums.</li> <li><b>Qualified Individuals (QI):</b> Medicaid pays only Part B premiums, and disqualifies the individual for all other Medicaid programs.</li> </ul>
Medicaid for Transitioning Foster Care Youth	Determines continued medical assistance to persons transitioning from foster care to independent living.	Former foster care children ages 18 through the month of the 21st birthday.	Household of one, income up to 400% FPIL.	Must not exceed \$10,000 of countable resources.	Yes	Yes	<ul style="list-style-type: none"> <li>Must be in foster care at age 18, and have no other health care coverage.</li> </ul>
Former Foster Care in Higher Education	Health care benefits for former foster care youth enrolled in an institution of higher education located in Texas.	Former foster care youth ages 21 through the month of the 23 <sup>rd</sup> birthday.	Household of one, income up to 400% FPIL.	Must not exceed \$10,000 of countable resources.	Yes	Yes	<ul style="list-style-type: none"> <li>Must be in foster care at age 18,</li> <li>Have no other health care coverage,</li> <li>Be enrolled in an institution of higher education located in Texas.</li> </ul>
Women's Health Program	Provides low-income women with gynecological exams, related health screenings and birth control through Texas Medicaid.	Women ages 18 to 44 can apply from the month of their 18th birthday through the month of their 45th birthday.	Up to 185% FPIL	N/A	Yes	Yes	<ul style="list-style-type: none"> <li>For more information, please call the Women's Health Program toll free at 1-866-993-9972.</li> <li>Contact 2-1-1 to find local women's health care providers.</li> </ul>
STAR Health Program for Children in Foster Care	Provides coordinated medical and behavioral care for children in foster care no matter where they are in the state or how often they move.	All children in the Texas Foster Care System.	N/A	N/A	Yes	Yes	<ul style="list-style-type: none"> <li>Children in the foster care system will automatically be enrolled in the STAR Health Program. Services to children in foster care will be provided through a contract with Superior Health Plan Network.</li> </ul>
Medicaid Buy-in Program	Allows people of any age that have a disability and are working to receive Medicaid by paying a monthly premium. The monthly premium is based on earned and unearned income.	People of any age who have a disability and are employed.	To be eligible for the Medicaid Buy-In program, a person's countable earned income must be less than \$2,128 a month for 2007, which is 250% of the FPIL. All earned income is countable; however, there are exceptions.	A person's countable resources must be equal to or less than the Supplemental Security Income resource limit of \$2,000.	Yes	Yes	You can apply for the Medicaid Buy-In program the same way you apply for other Medicaid benefits. Contact 2-1-1 for local office information or visit <a href="http://www.211.org">www.211.org</a> .
Family Violence Program (FVP)	Provides emergency shelter and support services to victims and their children, educates the public, and provides training and information to various public and private	Adult victims and their children.	N/A	N/A	No	No	<ul style="list-style-type: none"> <li>Services for the FVP are through contracted organizations at the local level. Eligibility is based on self-declaration as a victim of family violence, and is</li> </ul>

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	organizations, including law enforcement agencies.						provided by contracted family violence service providers. <ul style="list-style-type: none"> <li>Contact 2-1-1 to find local shelters and support services.</li> </ul>
Refugee Program	Provides cash and medical assistance as well as social services to refugees and families and individual eligibility for refugee services. Services can include Social Services, Cash Assistance, Medical Assistance, Health Screenings, and Unaccompanied Refugee Minors.	All ages of eligible population.	Refugee Medical Assistance up to 200% FPIL. Refugee Cash Assistance up to ceiling levels in 45CFR part 400.60/ and does not count federal refugee funded sources. Social services are not capped.	N/A	Must have eligible refugee status or certification from the Office of Refugee Resettlement.	Yes	<ul style="list-style-type: none"> <li>A program to assist families and individuals eligible for refugee services in attaining economic independence as soon as possible after their arrival in the United States.</li> </ul>
Healthy Marriage Program	Provides marriage and relationship skills education to parents for the purpose of creating safe, healthy and well-adjusted home environments for children.	N/A	N/A	N/A	N/A	N/A	<ul style="list-style-type: none"> <li>Services for the Healthy Marriage Program are through contracted organizations at the local level.</li> <li>Contact 2-1-1 to find a local provider.</li> </ul>
Alternatives to Abortion Program	Provides low-income pregnant women with pregnancy and parenting information and support, including counseling referral and pregnancy information hotline, support groups in maternity homes, referrals to community and social programs, classes on life skills, budgeting and parenting, etc., and items such as car seats, maternity clothes, infant diapers and formula.	N/A	N/A	N/A	No	N/A	<ul style="list-style-type: none"> <li>HHSC contracts with Texas Pregnancy Care Network to provide services for the Alternatives to Abortion program.</li> <li>For more information, contact 1-888-LIFE-AID, or visit <a href="http://www.texaspregnancy.org">www.texaspregnancy.org</a>.</li> </ul>
HHSC Office of The Ombudsman	It is the mission of the Office of the Ombudsman to serve the consumers through prompt, professional and courteous service as a neutral resource for resolution of HHS-related inquiries and complaints. The Medicaid Managed Care Helpline (MMCH) assist clients who have complaints or questions related to Medicaid benefits	All ages	N/A	N/A	No	No	<p>If the agency's normal complaint process cannot or does not satisfactorily resolve the issue, there are four (4) ways to send a question or file a complaint:</p> <ol style="list-style-type: none"> <li><b>Call:</b> 1-877-787-8999 (Toll-Free). People who are deaf, hard of hearing or speech impaired can call any HHSC office, by using the toll-free Texas Relay service at: 7-1-1 or 1-800-735-2989.</li> <li><b>Online:</b> <a href="http://www.hhs.state.tx.us/OMB">http://www.hhs.state.tx.us/OMB</a></li> <li><b>Mail:</b> Texas Health and Human Services Commission Office of the Ombudsman, MC H-700 P O Box 13247 Austin, TX 78711-3247</li> <li><b>Fax:</b> 1-888-780-8099 (Toll-Free)</li> </ol> <p>MMCH is available for clients who have not been able to resolve concerns related to Medicaid services, such as enrollment into Medicaid managed care and healthcare services provided through managed care organizations (health plans) may call MMCH toll-free at 1-866-566-8989 or view the Website at: <a href="http://www.hhs.state.tx.us/OMB/MMCH.shtml">http://www.hhs.state.tx.us/OMB/MMCH.shtml</a></p>
HHSC Civil Rights Office	Ensures that HHS programs and services do not discriminate against clients and applicants for services. Ensures that organizations which provide client services on behalf of HHS comply with laws concerning discrimination and equal access. Investigates claims of discrimination.	All ages	N/A	N/A	No	No	<ul style="list-style-type: none"> <li>Clients' complaints of discrimination must be received no later than 180 days after the alleged discriminatory action.</li> <li>Written complaints may be sent to HHSC Civil Rights Office, 701 West 51st. Street, MC W206, Austin, Texas 78751.</li> <li>To Contact the Civil Rights Office, please call 1-888-388-6332.</li> </ul>

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<b>Department of Aging and Disability Services (DADS) - Community Care Program/LONG-TERM CARE SERVICES And Supports</b>							
<b>Medicaid Entitlement Programs</b>							
Primary Home Care (PHC)	A non-technical, non-medical attendant care service for recipients age 21 or over whose chronic health problems impair their ability to perform activities of daily living.	DADS provides services to individuals aged 21 and above.  HHSC provides a similar service to individuals under age 21.	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups Income.	No more than \$2,000 of countable resources for an Individual (\$3,000 for a couple).	Yes	Yes	A medical practitioner's statement denoting the individual's medical condition causes a functional limitation for at least one personal care task is required. Call 1-800-458-9858 to find nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Community Attendant Services (CAS)	A non-technical, non-medical attendant care service for recipients of all ages whose chronic health problems impair their daily living and whose income otherwise makes them ineligible for Primary Home Care (PHC).	All ages	Income within 300% of SSI (For 2012, individual \$2,094/month; couple \$4,188).	No more than \$2,000 in countable resources for an individual (\$3,000 for a couple).	Yes	Yes	A medical practitioner's statement denoting the individual's medical condition causes a functional limitation for at least one personal care task is required. Call 1-800-458-9858 to find nearest office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Day Activity and Health Services (DAHS) - Medicaid -Title XIX	Provides daytime services Monday thru Friday in a licensed Adult Day Care facility to individuals residing in the community.	Age 18 and older	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups income.	No more than \$2,000 (\$3,000 for a couple).	Yes	Yes	A physician's order requiring care or supervision by a licensed nurse because the individual has a functional disability related to a medical diagnosis and needs assistance with one or more personal tasks. Call 1-800-458-9858 to find nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Hospice	Provides palliative care consisting of medical, social, and support services for a period of six months to persons who are terminally ill.	Any age	Income of 100% of SSI (\$674/month) for community-based hospice, or meet the nursing facility eligibility requirements.	No more than \$2,000 in countable resources.	Yes	Yes	Requires certification by a physician denoting the person has less than six months to live. Call 1-800-458-9858 to find nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Intermediate Care Facilities for Individuals with an Intellectual Disability or Related Conditions (ICF/IID)	Provide residential services for individuals with an intellectual disability or related condition.	Any age	Income within 300% of SSI (For 2012, \$2,094/month).	No more than \$2,000 in countable resources.	Yes	Yes	Individual must be able to participate in and benefit from active treatment (training, etc.) Call 1-800-458-9858 to find your nearest local authority (LA) or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
<b>Medicaid Non-Entitlement Programs</b>							
Community Based Alternatives (CBA). Waives off eligibility for nursing facility (NF) services	An array of home and community-based services for individuals who are older and individuals who are disabled providing and that qualify for nursing facility services. Services include adaptive aids, adult foster care, assisted living, dental services, emergency response services, financial management services, home delivered meals, medical supplies, minor home modifications, nursing, occupational therapy, personal assistance services, physical therapy, speech/language therapy, audiology, prescribed drugs, respite care, support consultation and transition assistance services. Certain services in the program array are available to individuals using the consumer directed services (CDS) delivery option.	Age 21 or older	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the CBA program. Income at or below 300% of SSI (For 2012, individual income \$2,094/month; couple income \$4,188/month).	No more than \$2,000 of countable resources per month for an individual or \$3,000 for a couple.	Yes	Yes	Must meet the medical necessity determination for nursing facility care.  Statewide except for STAR+PLUS waiver services areas.  Call 1-800-458-9858 for nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Community Living Assistance and Support Services (CLASS). Waives off eligibility for ICF/IID services	Home and community-based services to people with diagnoses of a related condition. Services include case management, residential habilitation services, adaptive aids, nursing, dental services, occupational therapy, physical therapy, behavioral support	An individual must have a diagnosis of a related condition (disabilities, other than intellectual disability originating before age	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional	No more than \$2,000 in countable resources.	Yes	Yes	Must qualify for ICF/IID Level of Care VIII. Call 1-800-458-9858 for nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>

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	services, speech/language therapy, audiology, specialized therapies, respite care, minor home modification, and transition assistance services. Certain services in the program array are available to individuals using the consumer directed services (CDS) delivery option.	22 and affecting the ability to function in daily life).	Medicaid groups covered by the CLASS program. Income at or below 300% of SSI (For 2012, \$2,094/month).				
Medically Dependent Children Program (MDCP). Waives off eligibility for nursing facility (NF) services	A variety of services such as respite, adjunct support, adaptive aids and minor home modifications to help support families of medically fragile children keep their child in the home.	Age 20 and under.	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the MDCP program. Income at or below 300% of SSI (For 2012, \$2,094/month).	No more than \$2,000 in countable resources.	Yes	Yes	Must meet the medical necessity determination for nursing facility care. Call 1-800-458-9858 for nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Deaf Blind with Multiple Disabilities (DBMD). Waives off eligibility for ICF/IID services	Home and community-based services to people who have diagnoses of deaf-blindness or a condition leading to deaf-blindness and a third disability. Services include, but are not limited to habilitation, assisted living, intervener, chore services, adaptive aids and minor home modifications. Certain services in the program array are available to individuals using the consumer directed services (CDS) delivery option.	Any age.	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the DBMD program. Income at or below 300% of SSI (For 2012, \$2,094/month).	Resources of no more than \$2,000.	Yes	Yes	Must be deaf-blind or have a condition that causes deaf-blindness and have another disability impairing functioning. Call 1-800-458-9858 for nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Home and Community-based Services (HCS). Waives off eligibility for ICF/IID services	Home and community-based services are available to individuals who have a primary diagnosis of intellectual disability (ID) or a related condition and who meet ICF/IID Level of Care I criteria and who choose to live in their own home, in foster care/companion care, or three-person or four-person community group home residential settings. In-home or residential assistance, day habilitation, respite care, dental treatment, adaptive aids, minor home modifications, supported employment and professional services such as social work, occupational therapy, physical therapy, audiology, speech/language pathology, dietary, behavioral support and nursing services. Certain services in the program array are available to individuals using the consumer directed services (CDS) delivery option.	Any age.	Eligible for Supplemental Security Income (SSI) or eligible for Medicaid under one of the optional Medicaid groups covered by the HCS program. Income at or below 300% of SSI (For 2012, \$2,094/month).	No more than \$2,000 in countable resources.	Yes	Yes	Individual must have a primary diagnosis of intellectual disability (ID) (determination of ID - DID) or a related condition and must meet the ICF/IID Level of Care (LOC) I criteria. May have a related condition with an IQ of 75 or less. Call 1-800-458-9858 to find your nearest local authority (LA) or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>

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Texas Home Living (TxHmL). Waives off eligibility for ICF/IID services	Home and community-based services to individuals who have a primary diagnosis of intellectual disability (ID) or a related condition and who meet ICF/IID Level of Care I criteria. Community-based services and supports for eligible individuals who live in their own homes or their families' homes. This program provides essential services and supports to supplement an individual's existing support systems in lieu of ICF/IID institutional care. Services available include community support, day habilitation, dental treatment, adaptive aids, minor home modifications, employment assistance and supported employment, respite care, specialized therapies (e.g., occupational therapy, physical therapy, Speech, language pathology) audiology, dietary, prescription medications, financial management, support consultation services, and skilled nursing services. Certain services in the program array are available to individuals using the consumer directed services (CDS) delivery option.	Any age.	Income 100% of supplemental Security Income (For 2012, \$698/month).	No more than \$2,000 in countable resources.	Yes	Yes	Individual must have a primary diagnosis of intellectual disability (ID) (determination of ID - DID) or a related condition, must meet the ICF/IID LOC I criteria, and be Medicaid eligible. Call 1-800-458-9858 to find your nearest local authority (LA) or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Program of All-Inclusive Care for the Elderly (PACE)	Any and all health-related services needed including inpatient and outpatient medical care, especially services like dentistry and podiatry, social services, in-home care, meals and transportation.	Age 55 or older.	Income within 300% of SSI (For 2012, \$2,094/month).	No more than \$2,000 in countable resources.	Yes	Yes	Requires the individual to qualify for Medicaid nursing facility services. Also requires the person to live in a PACE service area (El Paso, Lubbock, or Amarillo). Call 1-800-458-9858 to find your nearest PACE provider or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
<b>Community Care State And Other Funded Non-Entitlement Programs For Long Term Services and Supports</b>							
In-Home and Family Support (IHFS)	Direct grant benefits are provided to eligible individuals with physical disabilities to purchase services enabling them to live in the community. The services include attendant care, home health services, home health aide services, homemaker services and chore services; medical, surgical, therapeutic, diagnostic and other health services related to a person's disability; pre-approved transportation and room and board cost incurred by person with physical disability or his family during evaluation or treatment; purchase or lease of special equipment or architectural modifications of a home to facilitate the care, treatment therapy, or general living conditions of a person with a disability; respite care; and transportation services.	Age 4 or older.	A co-pay is required if income exceeds 105% of the state median income level	N/A	N/A	Yes	Have a substantial functional limitation in at least one major life area, as certified by a physician's statement or other medical record. Call 1-800-458-9858 to find your nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Intellectual Disability Community Services	Services include training and support to promote integration of the person with an intellectual disability or pervasive developmental disorder to live and work in their home community. Children may be involved in public school services and their families may receive respite services, behavioral support services or other therapies that enable the child to remain in the family home.	Any age.	N/A	N/A	Yes, with exceptions.	Yes	All services are provided for persons with an intellectual disability (ID) or pervasive developmental disorder who reside in the community, and for which services are not provided through the Medicaid waiver programs. Call 1-800-458-9858 to find your nearest local authority (LAA) or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Guardianship Program	The Guardianship program is a legal method to protect an individual's well being when they cannot protect themselves.	Aging out children who meet the definition of incapacity in Probate	N/A	N/A	No	Yes	For more information contact 1-800-458-9858 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>

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	Guardianship through DADS is provided as a last resort.	Code 601, unless a less restrictive alternative is available, and for whom no guardian can be found; and incapacitated adults with a confirmed Adult Protective Services report.					
Special Services For Persons with Disabilities (SSPD).	Contracts with public and private agencies to provide services to help persons with disabilities achieve habilitative or rehabilitative goals encouraging maximum independence.	Age 18 or older.	For 2012, individual = \$2,094/month; couple = \$4,188/month.	\$5,000 for an individual; \$6,000 for a couple.	Yes	Yes	Functional assessment is required. Available only in Dallas-Fort Worth area, Tyler area, and the central Texas area. Call 1-800-458-9858 to find your nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Emergency Response Services (ERS).	Provides a 24-hour electronic medical emergency call system for functionally impaired elderly or disabled adults who live alone or are physically isolated from the community.	Age 18 or older	For 2012, individual = \$2,094/month; couple = \$4,188/month.	\$5,000 for an individual; \$6,000 for a couple.	No	Yes	Functional assessment is required. Also must have a communication device compatible with available ERS provider equipment, be alone routinely for 8 or more hours a day, have the mental capacity to operate the equipment, be willing to sign a release allowing the responder to make force entry into the home when responding to an alarm call and there is no other means of entering the home. Call 1-800-458-9858 to find your nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Adult Foster Care (AFC)	Provides a 24-hour living arrangement with supervision in an adult foster home.	Age 18 or older	For 2012, individual = \$2,094/month; couple = \$4,188/month	\$5,000 for an individual; \$6,000 for a couple.	No	Yes	Functional assessment is required; providers of adult foster care must live in the household and share a common living area with consumers. Call 1-800-458-9858 to find your nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Residential Care (RC)	Provides services to adults who require access to services on a 24-hour basis, but who do not need daily nursing intervention.	Age 18 or older	Individual = \$2,094/month Couple = \$4,188/month (for 2012)	Individual = \$ 5,000 Couple = \$6,000	No	Yes	Functional assessment is required. Must have needs not exceeding the facility's capability under its licensed capacity. Care is provided in a DADS licensed facility. Call 1-800-458-9858 to find your nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Client Managed Personal Attendant Services (CMPAS)	Consumers who have physical disabilities who are mentally and emotionally competent and willing to supervise their attendant or have someone who can supervise the attendant for them. Personal assistance is provided as needed by personal assistants selected and supervised by the consumer. Health-related tasks are prescribed by physician.	Age 18 or older	Co-pay beginning \$1,911.00	N/A	Yes	Yes	Co-pay is required when an individual's income is greater than \$1,911.00 per month. Sliding fee is used when an individual's net income is greater than \$1,911.00 per month. Must need assistance with at least one personal care task, be mentally and emotionally capable of self-directing the care, and the disability is expected to last at least six months from the date of eligibility determination. Available in the following regions: Amarillo- Lubbock; Dallas-Ft. Worth Metroplex; Beaumont; Houston, Central Texas; San Antonio; El Paso; and South Texas. Call 1-800-458-9858 to find your nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Family Care Services	Provides assistance with personal care, housekeeping, meal preparation and escort services.	Age 18 or older	For 2012, individual = \$2,094/month; couple = \$4,188/month.	\$5,000 for an individual; \$6,000 for a couple.	No	Yes	Functional assessment is required; have an unmet need for home management and/or personal care tasks. Call 1-800-458-9858 to find your nearest DADS office or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Day Activity and Health Services (DAHS) – Non Medicaid -TITLE XX.	Provides daytime services Monday thru Friday in a licensed Adult Day Care facility to individuals residing in the community.	Age 18 or older	Income within 300% of SSI (For 2012, individual = \$2,094/month; couple = \$4,188/month).	Resources of no more than \$5,000 (\$6,000 for a couple).	No	Yes	A physician's order requiring care or supervision by a licensed nurse because the individual has a functional disability related to a medical diagnosis and needs assistance with one or more personal tasks. Call 1-800-458-9858 to find your nearest DADS office. or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Day Activity and Health Services (DAHS) – Non Medicaid -TITLE XX:	Provides daytime services Monday thru Friday to individuals residing in the community to provide an alternative to placement in nursing facilities and other institutions.	Age 18 or older	Income within 300% of SSI (\$2,022 individual/\$4,044 couple for 2010).	Resources of no more than \$5,000 (\$6,000 for a couple).	No	Yes	A physician's order requiring care or supervision by a licensed nurse because the individual has a functional disability related to a medical diagnosis and needs assistance with one or more personal tasks. Call 1-800-458-9858 to find your nearest DADS office. or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>

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<b>Department of Aging and Disability Services (DADS) - AREA AGENCIES ON AGING (AAA)</b>							
<b>Below is a listing of the services available through the AAAs. All services are not available in all areas.</b>							
Information, Referral, and Assistance	Assessing the needs of the inquirer, evaluating available resources, providing information for an informed decision by the inquirer, and linking the inquirer to needed services.	Age 60 or older, their family members and caregivers.	N/A	N/A	No	No	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Benefits Counseling / Legal Assistance	Advice and counseling by certified staff or an attorney; documentation preparation, and advocacy or representation by an attorney,	Age 60 or older, their family members, and other caregivers.	N/A	N/A	No	No	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>  May be able to assist Medicare enrollee or pre-enrollees under age 60 if Medicare and Medicaid funds were received.
Legal Awareness	The dissemination of accurate, timely, and relevant information about public entitlements; health care and long-term services; individual rights, planning and protection options; and housing and consumer issues.	Age 60 or older, their family members, and other caregivers.	N/A	N/A	No	No	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement AAA</li> </ul> Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Care Coordination	Assessing the needs of a client; coordinating efforts and services (such as Homemaker, Transportation, and Respite services); and follow-up to ensure the client's needs were met.	Age 60 or older, their family members, and other caregivers.	N/A	N/A	No	No	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Ombudsman Program	Identify, investigate, and resolve complaints made by, or on behalf of, residents of nursing facilities or assisted living facilities. Identify, investigate, and resolve actions/decisions (or lack of) that may adversely affect the health, safety, welfare, or rights of the residents, providers, representatives of providers of long-term care services, public agencies, or health and social service agencies.	Age 60 or older, their family members, and other caregivers.	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a> When it may benefit older persons residing in the facility, individuals under age 60 may utilize Ombudsman services.

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<b>Caregiver Support Services</b>							
Caregiver Support Coordination	Assessing the needs of a caregiver and care recipient to plan, arrange, and coordinate services to meet the identified needs.	Individuals age 18 or older who provide care to individuals who are age 60 or older; or individuals under age 60 with Alzheimer's disease and related disorders with neurological and organic brain dysfunction; or a grandparent age 55 or older who is the primary caregiver for a child age 18 or younger who resides with the grandparent; or a grandparent age 55 or older who is the primary caregiver for a child age 19 through 59 who resides with the grandparent and has severe disabilities; or individuals age 60 or older who is the caregiver for an individual or child with severe disabilities.	N/A	N/A	No	No	<p>Services are targeted to caregivers of older persons with the greatest economic and social need with particular attention to low income older individuals.</p> <p>AAA Referral Line: 1-800-252-9240 or visit website; <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a></p> <p>May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.</p>
Caregiver Education and Training	Counseling, support groups, and caregiving education and training to assist in making decisions and solving problems related to caregiving roles.	Individuals age 18 or older who provide care to individuals who are age 60 or older; or individuals under age 60 with Alzheimer's disease and related disorders with neurological and organic brain dysfunction; or a grandparent age 55 or older who is the primary caregiver for a child age 18 or younger who resides with the grandparent; or a grandparent age 55 or older who is the primary caregiver for a child age 19 through 59 who resides with the grandparent and has severe disabilities; or individuals age 60 or older who is the caregiver for an individual or child with severe disabilities.	N/A	N/A	No	No	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a></p>
Caregiver Information Services	Accurate, timely and relevant information for informal caregivers, grandparents or relatives caring for children 18 years of age and	Individuals age 18 or older who provide care to individuals who are	N/A	N/A	No	No	Services are targeted to caregivers of older persons with the greatest economic and social need with particular attention to:

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	under, and the public, through publications, large group presentations, seminars, health fairs and mass media.	age 60 or older; or individuals under age 60 with Alzheimer's disease and related disorders with neurological and organic brain dysfunction; or a grandparent age 55 or older who is the primary caregiver for a child age 18 or younger who resides with the grandparent; or a grandparent age 55 or older who is the primary caregiver for a child age 19 through 59 who resides with the grandparent and has severe disabilities; or individuals age 60 or older who is the caregiver for an individual or child with severe disabilities.					<ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Caregiver Respite	Temporary relief for caregivers from their responsibilities. Services include In-home respite, institutional respite, adult day care and hospice.	Individuals age 18 or older who provide care to individuals who are age 60 or older; or individuals under age 60 with Alzheimer's disease and related disorders with neurological and organic brain dysfunction; or a grandparent age 55 or older who is the primary caregiver for a child age 18 or younger who resides with the grandparent; or a grandparent age 55 or older who is the primary caregiver for a child age 19 through age 59 who resides with the grandparent and has severe disabilities; or individuals age 60 or older who is the caregiver for an individual or child with severe disabilities.	N/A	N/A	No	No	<p>Services are targeted to caregivers of older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p> <p>May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.</p>
Supplemental Services for Caregivers	Supplemental services, on a limited basis, to complement the care provided by caregivers include: transportation, emergency response, home delivered meals, homemaker, personal assistance, telephone reassurance and chore maintenance.	Individuals age 18 or older who provide care to individuals who are age 60 or older; or individuals under age 60 with Alzheimer's disease and related disorders with	N/A	N/A	No	No	<p>Services are targeted to caregivers of older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> </ul>

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		neurological and organic brain dysfunction; or a grandparent age 55 or older who is the primary caregiver for a child age 18 or younger who resides with the grandparent; or a grandparent age 55 or older who is the primary caregiver for a child age 19 through age 59 who resides with the grandparent and has severe disabilities; or individuals age 60 or older who is the caregiver for an individual or child with severe disabilities.					<ul style="list-style-type: none"> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>  May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
<b>In-Home Support Services</b>							
Homemaker	Housekeeping, home management, meal preparation, escort tasks, and shopping assistance to individuals requiring assistance at their place of residence.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> <li>low income minority</li> <li>limited English proficiency</li> <li>residing in rural areas</li> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>  May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Personal Assistance	Assisting a person with such activities as bathing and dressing; skin and hair care; and eating and drinking.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> <li>low income minority</li> <li>limited English proficiency</li> <li>residing in rural areas</li> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>  May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Chore Maintenance	Performing household chores such as heavy cleaning (e.g., scrubbing floors, washing walls, and washing outside windows), moving heavy furniture, and yard and walk maintenance.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> <li>low income minority</li> <li>limited English proficiency</li> <li>residing in rural areas</li> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website:

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
							<a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>  May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Adult Day Services	An array of services provided in a congregate, non- residential setting to dependent older persons who need supervision but do not require institutionalization. These services may include social or recreational activities, health maintenance, transportation, meals, and other supportive services.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>  May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Residential Repair	Repairs or modifications essential for the health and safety of the occupants of client occupied dwellings.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>  May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Health Maintenance	Medical treatment by health professionals; health education and counseling services for individuals and groups; home health services such as physical, speech or occupational therapy; and provision of medications, nutritional supplements, glasses, dentures.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a> May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.
Health Screening/ Monitoring	Assess the level of health and wellness (such as blood pressure, vision, and medication management) which may be provided in senior Centers, nutrition sites, health fairs, other community settings or in an individual's home.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 or visit website: <a href="http://www.dads.state.tx.us/">http://www.dads.state.tx.us/</a>
Mental Health Services	Analysis by a mental health professional to determine a need for mental health service(s) (diagnosis/screening) or the provision of services to support and improve	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> </ul>

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
	the emotional well-being of an individual. Support may include education, prevention, and referral.						<ul style="list-style-type: none"> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p> <p>May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.</p>
Emergency Response	Round-the-clock Emergency Response Services (ERS) are provided through an electronic monitoring system that is used by functionally impaired adults who live alone or who are socially isolated in the community.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240.</p> <p>May require an assessment.</p>
Transportation	Taking an older person from one location to another. This does not include any other activity. There are two types of transportation services - Demand/Response or Fixed Route.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Physical Fitness	Physical activities to sustain or improve physical and mental health.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Income Support	Aid in the form of money or goods.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p> <p>May require an assessment.</p>
Housing Placement	Assisting an older person in obtaining suitable housing.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p> <p>May require an assessment.</p>
Volunteer Placement	Assisting an older person in finding a suitable volunteer position in a non-profit community service agency.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> </ul>

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
							<ul style="list-style-type: none"> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Employment Placement	Assisting an older person in obtaining suitable employment.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Shopping	Provide assistance in the purchase of food, clothing, medical supplies, household items and/or recreational materials for an older person.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p> <p>May require an assessment to determine client impairment in their ability to perform activities of daily living and instrumental activities of daily living.</p>
Telephone Reassurance	Provide regular contact and companionship by telephoning an older person. Initiate necessary actions in the event the older person cannot be reached by telephone.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Visiting	Provide regular contact and companionship by visiting an older person at their place of residence. Initiate necessary actions if the person does not respond.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Escort	Accompany and assist an older person to obtain a service.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p> <p>May require an assessment.</p>
Hospice	An array of services provided in the home or in a residential facility to older persons suffering from a terminal illness.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> </ul>

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
	Services include medical care under the supervision of a physician; counseling for the person and the family members; and other supportive services.						<ul style="list-style-type: none"> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240 May require an assessment.
Senior Center Operations	Community facilities where persons meet to pursue mutual interests, receive services, and/or take part in activities which enhance their quality of life, support their independence, and encourage their continued involvement in and with the community.	Age 60 or older	N/A	N/A	No	No	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> <li>low income minority</li> <li>limited English proficiency</li> <li>residing in rural areas</li> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240
<b>Nutrition Services</b>							
Congregate Meals	A meal which is served in a congregate setting.	Age 60 or older and spouse.	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> <li>low income minority</li> <li>limited English proficiency</li> <li>residing in rural areas</li> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240  A disabled individual residing with an eligible older person may receive a congregate meal.  A disabled individual residing in a housing facility occupied primarily with older persons at which congregate nutrition services are provided may receive a congregate meal.
Home Delivered Meals	Hot, cold, frozen, dried, canned or supplemental food that is delivered to an eligible person's place of residence.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> <li>low income minority</li> <li>limited English proficiency</li> <li>residing in rural areas</li> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240  The individual must be homebound and have impairment(s) in their ability to perform activities of daily living.  A spouse of an older person may also receive a home delivered meal.  A disabled individual residing with an eligible older person may also receive a meal.
Nutrition Consultation	Provision of information relating to nutrition by a licensed dietician or other qualified person. Services are to be provided to area agencies on aging or nutrition providers.	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> <li>low income minority</li> <li>limited English proficiency</li> <li>residing in rural areas</li> <li>at risk for institutional placement</li> </ul> AAA Referral Line: 1-800-252-9240
Nutrition Counseling	Provision of individualized advice and guidance to individuals, who are at nutritional risk (because of their health or	Age 60 or older	N/A	N/A	No	Yes	Services are targeted to older persons with the greatest economic and social need with particular attention to: <ul style="list-style-type: none"> <li>low income</li> </ul>

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
	nutritional history, dietary intake, medication(s) use or chronic illness) about options and methods for improving their nutritional status, and performed by a health professional in accordance with state law and policy.						<ul style="list-style-type: none"> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
Nutrition Education	The provision of information to participants to promote nutritional well-being. This service may include specific nutrition education designed to assist with medication management, screening and education requirements.	Age 60 or older	N/A	N/A	No	Yes	<p>Services are targeted to older persons with the greatest economic and social need with particular attention to:</p> <ul style="list-style-type: none"> <li>• low income</li> <li>• low income minority</li> <li>• limited English proficiency</li> <li>• residing in rural areas</li> <li>• at risk for institutional placement</li> </ul> <p>AAA Referral Line: 1-800-252-9240</p>
<b>Department of Family and Protective Services (DFPS)</b>							
Texas Abuse/ Neglect Hotline (Statewide Intake)	To report suspicions of abuse/ neglect of children or abuse/ neglect/exploitation of persons 65 years or older and adults with disabilities, contact the Abuse Hotline 24 hours a day, 7 days a week. This number is accessible from across the United States.	Children, adults with disabilities, and persons age 65 or older.	N/A	N/A	No	No	DFPS staff operate Statewide intake, a toll free, statewide telephone reporting system to assist individuals in reporting abuse and neglect. Hotline number 1-800-252-5400 or on line: <a href="http://www.txabusehotline.org">www.txabusehotline.org</a> .
Child Protective Services	Is responsible for investigating reports of abuse or neglect of children. CPS provides services to children and families in their own homes, contracts with other agencies to provide clients with specialized services, places children in foster care, provides services to help youth in foster care make the transition to adulthood, and places children in adoption.	Infants to age 18; children in foster care at age 18 can stay in foster care until they turn 22 under certain circumstances.	N/A	N/A	No	No	DFPS staff operate Statewide intake, a toll free, statewide telephone reporting system to assist individuals in reporting abuse and neglect. Hotline number 1-800-252-5400 or on line: <a href="http://www.txabusehotline.org">www.txabusehotline.org</a> .
Adult Protective Services	Is responsible for investigating abuse, neglect and exploitation of adults who are elderly or who have disabilities. APS provides or arranges for necessary services to prevent or alleviate further maltreatment.	Age 65 or older and adults ages 18 to 64 who have disabilities.	N/A	N/A	No	Yes	There are no eligibility criteria for clients to receive "services"; however, an investigation conducted by a caseworker must validate that the client is a victim of abuse, neglect, or exploitation. APS explores the financial situation of clients to determine if they have resources to pay for some or all of the needed services. DFPS staff operate Statewide intake, a toll free, statewide telephone reporting system to assist individuals in reporting abuse and neglect. Hotline number 1-800-252-5400 or on line: <a href="http://www.txabusehotline.org">www.txabusehotline.org</a> .
Child Care Licensing	Is responsible for protecting the health, safety, and well being of children who attend or reside in regulated child-care facilities and homes. Mandated by Chapter 42 of the Human Resources Code, CCL develops minimum standards for regulated facilities and homes as well as policies and procedures for enforcing those minimum standards. CCL provides consultation, technical assistance, and training for child-care providers and educating the public in the selection and improvement of child care services.	Providers can care for children from 0-17 yrs.	N/A	N/A	No	Yes	Parents can call 1-800-862-5252 for information about child care or search for licensed child care on line: <a href="http://www.txchildcaresearch.org">www.txchildcaresearch.org</a> . The website includes information about services offered by child care providers and the results of licensing inspections. DFPS staff operate Statewide intake, a toll free, statewide telephone reporting system to assist individuals in reporting abuse and neglect. Unlicensed child care is also reported through this hotline. Hotline number 1-800-252-5400 or on line: <a href="http://www.txabusehotline.org">www.txabusehotline.org</a> .
Community Youth Development Program - Division of Prevention and Early Intervention	Provides contracted community-based services to prevent juvenile crime and to support positive youth development in 15 ZIP code areas of Texas known to have high incidence of juvenile crime. Examples of contracted services include: mentoring, youth employment programs, career preparation, alternative recreational activities, etc.	Youth through age 17 years. Persons over the age of 18 are not eligible for services unless they are family members of participating CYD youth.	No	Contract budget	No	Yes	Youth must reside in or attend school in one of the fifteen designated ZIP codes. ZIP codes that may include colonias include 78520 in Brownsville and 79924 in El Paso. A list of providers in each county may be found at: <a href="http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp">http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp</a> or contact your local DFPS office for information.

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Texas Families Together and Safe - Division of Prevention and Early Intervention	Provides contracted family support services in some counties. Designed to alleviate stress, promote parenting competencies and increase the ability of families to successfully nurture their children.	Families who have a child under age 18 years or are expecting a child.	No	Contract budget	No	Yes	Available to 8 11 areas (approximately 30 counties). List of providers in each county may be found at: <a href="http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp">http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp</a> or contact your local DFPS office for information.
Statewide Youth Services Network (SYSN)	Statewide network of community-based prevention programs that provide evidence-based juvenile delinquency prevention services.	Age 10- 17 years.	No	Contract budget	No	Yes	Available in every DFPS region. List of providers in each county may be found at: <a href="http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp">http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp</a> or contact your local DFPS office for information.
Services to At-Risk Youth (STAR) – Division of Prevention and Early Intervention	Contracted community agencies provide family crisis intervention, short-term emergency residential care, individual and family counseling, and other support services. Universal child abuse prevention services are also provided within the community.	Youth under age 18 who are runaways or truant, living in family conflict, have allegedly been involved in or committed misdemeanor or state felony offenses, but they have not been adjudicated delinquent.	No	Contract budget	No	Yes	Available to all 254 Texas counties. List of STAR providers in each county may be found at: <a href="http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp">http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp</a> or contact your local DFPS office for information.
Community-Based Child Abuse Prevention (CBCAP)- Division of Prevention and Early Intervention	Strengthens community and parental involvement in child abuse prevention efforts and increases county awareness of existing prevention services. CBCAP funds also support family support services, short-term respite services in two communities and the Infant Mortality Prevention Education program.	Varies by program.	No	Contract budget	No	Yes	A list of providers in each county, including El Paso, may be found at: <a href="http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp">http://www.dfps.state.tx.us/Prevention_and_Early_Intervention/Programs_Available_In_Your_County/default.asp</a>
Runaway and Youth Hotlines - Division of Prevention and Early Intervention	Provide 24-hour crisis intervention and telephone counseling, information and referrals to callers in need of food, shelter, transportation to their homes, conference calls to parents and shelters, a confidential message relay service between runaways and parents, and paging services for callers in need of immediate assistance from program staff after regular office hours.	Focus is on children and youth, but no age restriction.	No	None	No	No	Texas Youth Hotline 1-800-98-YOUTH; Runaway Hotline 1-888-580-HELP
Foster Care and Adoption Inquiry Line	Provides information on how to become a foster or adoptive parent through DFPS. Some 4,000 abused and neglected children in Texas are awaiting adoption. The older the child, the longer they tend to wait for adoption.	Children who have been removed from their families through court proceedings and as a result are in need of either foster or adoptive homes.	N/A	N/A	Yes	No	Inquiry line 1-800-233-3405 8 a.m. to 5 p.m. Central Time, Monday through Friday or on line: <a href="http://www.AdoptChildren.org">www.AdoptChildren.org</a>
Office of Consumer Affairs	Acts as a neutral party in reviewing complaints regarding case-specific activities of the program areas of DFPS. If you believe one of the program areas has not acted appropriately in a situation involving you, you have a right to complain and to be treated fairly and with dignity.	Individuals who want to inquire or complain about a specific case with which they were involved.	N/A	N/A	No	No	1-800-720-7777 8 a.m. to 5 p.m. CT, Monday through Friday or e-mail your inquiry/complaint by filling out the required information on the Office of Consumer Affairs Inquiry/ Complaint form available in English or Spanish. Forms and email address at available on line: <a href="http://www.dfps.state.tx.us/Contact_Us/Inquiries_and_Complaints/default.asp#oca">http://www.dfps.state.tx.us/Contact_Us/Inquiries_and_Complaints/default.asp#oca</a>
<b>Department of State Health Services (DSHS)</b>							
Immunization	The Immunization Program prevents, controls, reduces and eliminates vaccine-preventable diseases in children & adults, with emphasis on interventions to improve vaccine coverage of children under 36 months of age.	Children from birth through 18 years of age eligible for the Texas Vaccines for Children Program and provide a safety net for uninsured adults.	N/A	N/A	No	No	Website: <a href="http://www.immunizetexas.com">www.immunizetexas.com</a> Toll Free Number: 1 (800) 252-9152 Additional Link: <a href="http://www.dshs.state.tx.us/immunize/default.shtm">http://www.dshs.state.tx.us/immunize/default.shtm</a>
Texas Health Steps (THSteps)	Known federally as Early & Periodic Screening, Diagnosis, & Treatment Program (EPSDT), provides services for Medicaid-eligible clients. The services provided are:	Children birth through 20 years of age.	Determined by eligibility category they qualify for.	Determined by eligibility category they qualify for.	Yes	Yes	THSteps is a benefit of the Texas Medicaid Program. Any child who qualifies for Medicaid receives preventive and dental services through THSteps. Outreach and informing functions are contracted to Maximus.

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
	medical and dental checkups; diagnosis and treatment; outreach and informing; and case management.						
Children With Special Health Care Needs (CSHCN) Services Program	Provides comprehensive health care benefits. In addition, other services include Family Support (e.g. respite, minor home modifications, wheel chair lifts), Enabling (e.g. private insurance premiums, co pays, meals, lodging), and Case Management (can receive while on waiting list) services.	Under age 21 with chronic physical or developmental condition or who are adults with cystic fibrosis.	Family income must be at or below 200% of FPL. Families who are over income may document medical bills to spend-down to meet financial eligibility.	No	No	Yes	Website: <a href="http://dshs.state.tx.us/cshcn/default.shtm">http://dshs.state.tx.us/cshcn/default.shtm</a> Toll Free Number 1 (800) 252-8023
Title V Child Health and Dental Services	Provides easily accessible, quality and community-based child health and dental services to low-income children and adolescents	Ages 1 -21	At or below 185% of FPL, not eligible for Medicaid or CHIP.	Yes	No	Yes	Main Phone Number: (512) 776-7373 To locate child health and dental services near you call 211 or visit the Child Health and Dental Clinic locator at: <a href="http://www.dshs.state.tx.us/mch/fee/locate_services.shtm">http://www.dshs.state.tx.us/mch/fee/locate_services.shtm</a>
Kidney Health Care (KHC) Program	Provides limited financial assistance to persons suffering from chronic kidney failure or end-stage renal disease (ESRD).	Texas residents of all ages with ESRD, not Medicaid-eligible.	Gross Income less than \$60,000.	No	No; however, a Social Security number is required to complete application.	Yes	Toll Free Number: 1 (800)222-3986 Website: <a href="http://www.dshs.state.tx.us/kidney/default.shtm">http://www.dshs.state.tx.us/kidney/default.shtm</a>
Hemophilia Assistance Program (HAP)	Provides blood, blood derivatives, or manufactured pharmaceutical products to eligible program recipients.	21 years of age and older. Applicant must have a diagnosis of hemophilia by a physician licensed to practice in Texas.	At or below 200% of FPL	No	No	Yes	Toll Free Number: 1 (800)222-3986 Website: <a href="http://www.dshs.state.tx.us/hemophilia/default.shtm">http://www.dshs.state.tx.us/hemophilia/default.shtm</a>
Glenda Dawson Donate Life-Texas Registry Program	Texans can register to be an organ, tissue, or eye donor.	Any age. If under 18, must have parental permission.	N/A	N/A	No	Yes	Website: <a href="http://www.donatelifetexas.org">http://www.donatelifetexas.org</a> Applications are also available at the Department of Public Safety-Driver License Office.
Case Management for Children and Pregnant Women	Provides case management to Medicaid-eligible children with a health condition or pregnant women with a high-risk condition during pregnancy.	Children birth through 20 years of age and pregnant women of any age.	Must be eligible for Medicaid.	No	Yes	Yes	Toll Free Number: 1 (877) 847-8377
Newborn Screening Program Benefits	Provides dietary supplements, medications, vitamins, low-protein foods, and follow-up care at no cost or reduced cost to individuals approved for program benefits who have a disorder detected through the program, and confirmed with appropriate diagnostic tests, that have been interpreted by a physician recognized by the department as a specialist in metabolic diseases.	Children 0 to 21 years of age, pregnant women, women of child-bearing age, and adults.	Income is at or below 350% of the federal poverty income guideline.  Funds will only be available to those individuals who meet the income & clinical qualifications.	Yes	Yes	Yes	Dependent on available funding. Program benefits will be limited to specific populations of individuals diagnosed with an inheritable disorder included in those screened by the department.
Vision, Hearing and Spinal Screening Program	Provides materials, guidelines, and technical assistance for school staff that perform vision and hearing testing, including health aides, licensed vocational nurses, physical education teachers, classroom teachers, and volunteers.  Also, through the use of DSHS Regional Nurses and other authorized DSHS instructors, provide spinal screening training to non-health practitioners to certify them as spinal screeners.	Children 4 to 21 years of age.  Spinal screening is required in grades 6 and 9 or 5 and 8.	N/A	N/A	N/A	N/A	Vision and Hearing trainings are provided by DSHS Regional Coordinators and other DSHS authorized instructors to certify individuals to screen children.  Spinal training workshops conducted by DSHS Regional Nurses and other DSHS authorized instructors to certify non-health practitioners to screen children.
Women, Infants and Children (WIC)	Special supplemental nutrition program for women, infants and children to ensure that prevention, promotion, and education are integrated by providing WIC benefits, nutrition Education and counseling.	<ul style="list-style-type: none"> <li>• Pregnant women</li> <li>• Women who are breastfeeding a baby under 1 year of age</li> <li>• Women who have had</li> </ul>	At or below 185% of FPL.	No	No	Yes	Must live in Texas, pregnant and postpartum women and children up to age 5. Website: <a href="http://www.dshs.state.tx.us/wichhd/default.shtm">http://www.dshs.state.tx.us/wichhd/default.shtm</a> Toll Free Number: 1(800) 942-3678.

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
		a baby in the past six months • Parents, step-parents, guardians, and foster parents of infants and children under the age of 5 can apply for their children.					
Title V Prenatal Services	Provides basic prenatal and dental services.	Women of child bearing age.	At or below 185% of FPL, not eligible for Medicaid.	Yes	No	Yes	Main Phone Number: (512) 776-7373  To locate prenatal and dental services near you call 211 or visit: <a href="http://www.dshs.state.tx.us/mch/fee/locate_services.shtm">http://www.dshs.state.tx.us/mch/fee/locate_services.shtm</a>
Breast and Cervical Cancer Services (BCCS)	Provides screening, diagnostic and case management services, including the treatment of cervical dysplasia, for uninsured low-income women who are most at risk for these cancers. Included as an eligibility function in OFS.	<ul style="list-style-type: none"> <li>• Women age 40-64 are eligible for breast cancer screening services.; and,</li> <li>• Women age 21-64 who have never or rarely (not within the previous five year) been screened for cervical cancer are eligible for cervical cancer screening services.</li> </ul>	At or below 200% of FPL, not Medicaid -eligible.	No	No	Yes	To find a BCCS clinic near you call 211 or visit the BCCS Clinic locator at: <a href="http://www.dshs.state.tx.us/bccscliniclocator.aspx">http://www.dshs.state.tx.us/bccscliniclocator.aspx</a>
County Indigent Health Care Program	Required services depend on the type of governmental entity. Counties are required to provide the following: <b>Basic Health Care Services:</b> Physician, annual physical exams, immunizations, medical screenings, prescription drugs, inpatient and outpatient hospital, laboratory and x-ray, skilled nursing facility, family planning and rural health clinic.  <b>Optional Services include:</b> advance practice nursing, ambulatory surgical, colostomy, diabetic and durable medical supplies and equipment, dental care, emergency medical care, physician assistant, vision care, physical therapy, home and community health care, and federally qualified health care services. Hospital districts and public hospitals shall endeavor to provide the basic health care services that counties are required to provide.	All Ages	A household is eligible if its monthly net income does not exceed 21% of FPL. Counties may choose to increase the monthly income standard to a maximum of 50% FPL, and still qualify to apply for state assistance funds.	A household is eligible if the total countable household resources do not exceed: <ul style="list-style-type: none"> <li>• \$3,000 when a person who is aged or disabled and who meets relationship requirements lives in the home or</li> <li>• \$2,000 for all other households.</li> </ul>	No	Yes	CIHCP is administered by local county governments, public hospitals and hospitals. Services and percentage of FPL may vary by county.  <b>Website:</b> <a href="http://www.dshs.state.tx.us/cihcp/default.shtm">www.dshs.state.tx.us/cihcp/default.shtm</a> Main Phone Number: (512) 458-7706
Primary Health Care (PHC)	Primary health care services include: Preventive health services including immunizations, health screening, and well-child check-ups, diagnosis and treatment, family planning, health education, diagnostic tests, including lab, x-ray and nuclear medicine, and emergency services.  <b>Optional Services include:</b> prescription drugs, medical devices and durable supplies, transportation, dental care, podiatry services, nutrition services, home health care, environmental health services, and social support services.	All ages, not covered under another program.	At or below 150% FPL.	No	No	Yes	To find a PHC clinic near you call 211 or visit: <a href="http://www.dshs.state.tx.us/phc/locator/locator.shtm">www.dshs.state.tx.us/phc/locator/locator.shtm</a> .

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Safe Riders/Child Health and Safety Branch	Child car seat distribution & education program. Provides one child seat to a family who attends a one-hour class about child passenger safety. A vehicle is required.	Families with children under age 8	Family self-determines financial need	Self-determined	No	No	To be referred to a local distribution program, call (800) 252-8255. For more information about Safe Riders: <a href="http://www.dshs.state.tx.us/saferiders">www.dshs.state.tx.us/saferiders</a>
Family Planning	Preventive health services including: medical exams, laboratory tests, provision of contraceptive methods, and counseling and education.	Females of childbearing age and unsterilized men seeking family planning services.	At or below 250% FPL.	No	No	No	Services are also provided to men and adolescents.  To find a family planning clinic near you call 211 or visit: <a href="http://www.dshs.state.tx.us/famplan/locator.shtm">www.dshs.state.tx.us/famplan/locator.shtm</a>
Epilepsy Services	Comprehensive outpatient care, including diagnostic, treatment, and support services	Adult men and women.	At or below 200% FPL.	No	No	Yes	For people with epilepsy or seizure-like symptoms.  To find an epilepsy provider call 211 or visit: <a href="http://www.dshs.state.tx.us/epilepsy/locator.shtm">www.dshs.state.tx.us/epilepsy/locator.shtm</a>
Diabetes	The Texas Diabetes Council addresses issues affecting people with diabetes in Texas and advises the Texas Legislature on legislation that is needed to develop and maintain a statewide system of quality education services for all people with diabetes and health care professionals who care for them.	All ages	N/A	N/A	No	No	Website: <a href="http://dshs.state.tx.us/diabetes">http://dshs.state.tx.us/diabetes</a>
HIV/STD Program	Provides access to care for those infected or affected by HIV and other STDs through local health departments and community based organizations. Also provides certain prescription drugs to persons with HIV infection lacking the financial means to pay for them.	All ages	For most services no limit. For medication assistance, below 200% of FPL.	No	No	No	Main Phone: (512) 533-3000 Toll Free Number: Medication Program 1 (800) 255-1090 Website: <a href="http://www.dshs.state.tx.us/hivstd/">www.dshs.state.tx.us/hivstd/</a> (Provides link to services, educational materials, statistics, and other HIV/STD-related information.)
Texas Birth Defects Registry	Collects, manages, analyzes, and disseminates population-based data on birth defects in Texas. Collaborates with university partners on research studies.	Infants less than one year of age	N/A	N/A	No	Yes	Data on birth defects in Texas are available on the Texas Birth Defects Registry Website: <a href="http://www.dshs.state.tx.us/birthdefects/default.shtm">http://www.dshs.state.tx.us/birthdefects/default.shtm</a> Email: <a href="mailto:birthdefects@dshs.state.tx.us">birthdefects@dshs.state.tx.us</a>
Texas Cancer Registry	Collects, manages, analyzes and disseminates population-based Texas data on cancer occurrences including cancer type, extent, location and type of initial treatment. Produces data, reports and publications on overall cancer incidences in Texas and special topics.	All Ages	N/A	N/A	No	No	Data regarding many of the common requests for cancer, incidence and mortality information are available on the Texas Cancer Registry Website. Website: <a href="http://dshs.state.tx.us/tcr/">http://dshs.state.tx.us/tcr/</a> Toll Free Number: 1 (800)252-8059 Email: <a href="mailto:cancerdata@dshs.state.tx.us">cancerdata@dshs.state.tx.us</a>
Pesticide Exposure Surveillance in Texas (PEST)	The program collects information on acute occupational pesticide poisoning in Texas by following up on reports received from the Texas Poison Control Network, Texas Department of Agriculture, and other entities. Provides outreach to educate on how to avoid/minimize exposures to pesticides/disinfectants.	The program primarily serves ages 15 years and older.	N/A	N/A	No	Yes	Toll Free Number: 1 (800) 588-1248 (report acute occupational pesticide poisoning) Website: <a href="http://www.dshs.state.tx.us/epitox/pest.shtm#report">www.dshs.state.tx.us/epitox/pest.shtm#report</a>
Texas Poison Center Network	Free information and treatment services provided to all citizens who call the toll free number. Poison specialists are pharmacists and nurses who are specially trained to provide treatment recommendations and answer questions relating to poisonings and exposures to toxic substances, including during natural disasters or terrorist events. Calls are answered 24 hours a day, seven days a week.	All Ages	No income limitations	None	No	No	Toll Free Number: 1 (800) 222-1222 Website: <a href="http://www.poisoncontrol.org">www.poisoncontrol.org</a> Brochures and other materials are free upon request. Community educators are available to conduct presentations, attend health fairs, and work with community members to promote poison safety.
Child Blood Lead Poisoning Prevention Program	Conducts surveillance and coordinate follow-up activities for elevated or unsatisfactory blood lead results. Perform environmental lead investigations.	Under age 15	N/A	N/A	No	Yes	Toll Free Number: 1 (800) 588-1248 (for information or reporting) Website: <a href="http://www.dshs.state.tx.us/lead/">http://www.dshs.state.tx.us/lead/</a>
Adult Blood Lead Epidemiology and Surveillance	Conduct surveillance and coordinate follow-up activities for elevated blood lead results	Age 15 and older	N/A	N/A	No	No	Toll Free Number: 1 (800) 588-1248 (for information or reporting)

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Refugee Health Screening Program	Contracts with local health departments to provide screening, health assessments, education, and referral services for refugees and other eligible clients. Program supports screening and referral for tuberculosis, hepatitis B, HIV, STDs, lead vision, hearing, dental, and review of immunization status and initiation of required immunizations, diagnosis and treatment of intestinal parasites, and a physical exam to identify, educate, and refer for other health problems which would impede the refugee resettlement process, or be of significant personal consequence.	All	N/A	Contract Budget	No	Yes	Main Number: (512) 458-7676 Website: <a href="http://www.dshs.state.tx.us/idcu/health/refugee_health/">http://www.dshs.state.tx.us/idcu/health/refugee_health/</a>
Hansen's Disease Program	Contracts with outpatient health clinics and private physicians to serve people with Hansen's disease. Clinics are located in Dallas, San Antonio, Harlingen, and Houston. Hansen's disease, also known as leprosy, is an infection of the skin and nerves and is not highly contagious. The primary goal of this program is to prevent deformity and disability through early diagnosis and treatment.	All	N/A	Contract Budget	No	Yes	Website: <a href="http://www.dshs.state.tx.us/idcu/disease/hansens/">http://www.dshs.state.tx.us/idcu/disease/hansens/</a>
Perinatal Hepatitis B	Coordinates Perinatal hepatitis B activities provided by health service regions and contracted local health departments throughout Texas. Develops strategies and policies to guide prevention and case management services. Collaborates with local and state entities to support screening, reporting and case management activities. State requires that health care professionals treating a pregnant woman must screen for hepatitis B at the patient's first exam and at delivery.	All	N/A	Contract Budget	No	Yes	Website: <a href="http://www.dshs.state.tx.us/idcu/disease/hepatitis/hepatitis_b/perinatal/">http://www.dshs.state.tx.us/idcu/disease/hepatitis/hepatitis_b/perinatal/</a>
Tuberculosis TB Program	Provides tuberculosis prevention and control services through public health services regions and through contracts with local health departments. Develops and implements tuberculosis strategies, standards, and policies for tuberculosis health care providers in Texas.	All	N/A	Contract Budget	No	Yes	Website: <a href="http://www.dshs.state.tx.us/idcu/disease/tb/">http://www.dshs.state.tx.us/idcu/disease/tb/</a>
Tobacco	Provides comprehensive tobacco prevention and control activities at various levels statewide. These activities include tobacco prevention education in schools and communities, cessation activities through education and a statewide telephone counseling services, and public education.	All	N/A	N/A	No	Yes	Contact the American Cancer Society Quitline for free and confidential counseling services, support and information: 1 (877) 937-7848 or visit <a href="http://www.yesquit.com">www.yesquit.com</a> .
Substance Abuse Prevention	Prevention activities are provided through school and community based programs statewide to prevent use and consequences of alcohol, tobacco and other drugs among Texas youth and families.	All	N/A	N/A	No	Yes	To find prevention services, visit <a href="http://www.tcada.state.tx.us/prc/index.shtml">http://www.tcada.state.tx.us/prc/index.shtml</a> , or call 1 (888) PRC-TEX (772-8399) to find a Prevention Resource Center in your area
Substance Abuse Intervention	Program types include HIV Early Intervention Services (HEI), HIV Outreach Services (HIV), Pregnant Post-Partum Intervention (PPI), and Rural Border Intervention (RBI).	All	N/A	N/A	No	Yes	Main Phone: (512) 206.5804; Toll Free Number: 1(866)378-8440, ext.5804
Substance Abuse Treatment	Substance abuse treatment includes detoxification, pharmacotherapy, residential and outpatient treatment, and co-occurring psychiatric and substance abuse (COPSD) services.	All	A person whose income is 200% or less of the FPL receives full assistance and others on a sliding scale based on income above 200% of FPL.	N/A	No	Yes	Clinical admission eligibility: Persons must meet the American Psychiatric Association's Diagnostic and Statistical Manual of Mental Disorders (current edition) criteria for Substance Use Disorders  To find treatment services, visit <a href="http://www.tcada.state.tx.us/treatment/index.shtml">http://www.tcada.state.tx.us/treatment/index.shtml</a>

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Substance Abuse Outreach, Screening, Assessment and Referral (OSAR) Services	OSAR services identify persons with substance abuse problems, evaluate their needs and preferences, and link them with appropriate treatment and support services. These services are provided in conjunction with focused, short-term interventions to motivate and prepare individuals for treatment or self-directed change in behavior when more intensive treatment is not indicated.	All	N/A	N/A	No	Yes	Main Phone: (512) 206.5804; Toll Free Number: 1(866)378-8440, ext.5804
Adult Community Mental Health Services	This program includes community services designed to allow a person with mental illness to avoid hospitalizations, maintain community tenure, and to attain the most independent life possible. Program models offer interventions that are tailored to individual needs and choices and to foster independence.  Services are provided through contracts with local mental health authorities.	Over age 17	Non-Medicaid services are provided by community centers on a "sliding scale" basis, as determined by center staff using prescribed guidelines.	N/A	No	Yes	Services are provided to persons who meet the priority population criteria. In targeting services to the priority population, the choice of and admission to services is determined jointly by the individual seeking services and the clinicians at the local mental health authority. The priority population of mental health services consists of adults who have severe and persistent mental illnesses: schizophrenia, major depression, bipolar disorder or other severely disabling mental disorders, or be in a mental health crisis.  To find mental health services in a particular area, visit <a href="http://webds.dshs.state.tx.us/mhservices/default.asp?strMHA=1">http://webds.dshs.state.tx.us/mhservices/default.asp?strMHA=1</a>
Children's Community Mental Health Services	Community services designed to support children and their families to achieve the quality of life and community participation acceptable to the child and family. Emphasizes services for very young children through early identification and intervention services as well as children and adolescents who have intensive service needs, including the juvenile justice population.  Services are provided through contracts with local mental health authorities.	Ages 3-17	Non-Medicaid services are provided by community centers on a "sliding scale" basis, as determined by center staff using prescribed guidelines.	N/A	No	Yes	The priority population are children and adolescents ages 3 through 17 with a diagnosis of mental illness and exhibit serious emotional, behavioral, or mental disorders and: Have a serious functional impairment; or Are at risk of disruption of a preferred living or child care environment due to psychiatric symptoms; or Are enrolled in a school system's special education program because of a serious emotional disturbance  To find mental health services in a particular area, visit <a href="http://webds.dshs.state.tx.us/mhservices/default.asp?strMHA=1">http://webds.dshs.state.tx.us/mhservices/default.asp?strMHA=1</a>
NorthSTAR	NorthSTAR is an integrated managed behavioral health care (mental health and substance abuse services) initiative. Serves Collin, Dallas, Ellis, Hunt, Kaufman, Navarro and Rockwall counties.	All	Medicaid eligible or indigent (less than 200% FPL).	N/A	No	Yes	Persons must meet clinical eligibility criteria for community mental health or substance abuse services.  Toll Free Number: 1 (866) 260-8000
State Mental Health Hospitals	The State Mental Health Hospitals provide specialized and intensive inpatient mental health services.	All	N/A	N/A	No	No	A person may be admitted to a State Mental Health Hospital only if the person has a mental illness and, as a result of the mental illness, the person: Presents a substantial risk of serious harm to self or others, or Evidences a substantial risk of mental or physical deterioration Adults typically enter the state hospital system on civil commitments or criminal code (forensic) commitments.
Waco Center for Youth	Waco Center for Youth is a psychiatric residential treatment facility that serves youth with emotional difficulties or behavioral problems	10-17	N/A	N/A	No	Yes	A person may be admitted to Waco Center for Youth only if the person: <ul style="list-style-type: none"> <li>• Is at least 10 but younger than 18</li> <li>• Is diagnosed as emotionally or behaviorally disturbed</li> <li>• Has a history of behavior adjustment problems</li> <li>• Needs a structured treatment program in a residential facility; and</li> <li>• Meets either of the following criteria: <ul style="list-style-type: none"> <li>○ Is in the managing conservatorship of DPFS or</li> <li>○ is currently receiving services from a local mental health authority or inpatient state hospital services and</li> </ul> </li> </ul>

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							has been referred for admission by the local mental health authority after endorsement by the local CRCG or referred by the state mental health hospital.
The Information Center	The Information Center houses an extensive collection of research and reference materials pertaining to mental health and substance abuse. Patrons may borrow books, journals and videos to assist with instructional training and educational programs. The Information Center also provides related information to Texas residents through the distribution of pamphlets, posters and related materials directly to our visitors and to Prevention Resource Centers located throughout the state.	All	N/A	N/A	No	Yes	The Mental Health and Substance Abuse Information Center is located at: Texas Department of State Health Services Building 631, Room 1069 909 W. 45th Street Austin, TX 78751 (512) 419-2610 or (866) 78-8440, option 3 litcenter@dshs.state.tx.us Hours of operation are 8:30am-5:00pm Monday through Friday, except state and federal holidays
<b>Department of Assistive and Rehabilitative Services (DARS)</b>							
<b>Division of Rehabilitation Services (DRS)</b>							
Vocational Rehabilitation Program (VR)	Counselors provide, purchase, or arrange services to help eligible persons with disabilities to overcome impediments to employment and enable them to prepare for, find, or keep employment.	Ages 16 or older	N/A	None, however eligible individuals with income or liquid assets that exceed an established amount are required to contribute to the cost of services.	No, but if not a U.S. citizen must be legally able to work in the U.S.	There is no residency requirement that excludes from services any individual who is presently in the State of Texas.	Services include counseling, training, medical treatment, assistive devices, job placement assistance, transition services, and other employment related services. To contact, please call 1-800-628-5115.
Independent Living Services	Services to eligible persons with significant disabilities to help them improve their ability to function independently in the family and the community.	Ages 16 or older	N/A	N/A	Yes	There is no residency requirement that excludes from services any individual who is presently in the State of Texas.	Services include counseling, adult basic education, home modifications services, independent living skills training, assistive technology, vehicle modifications, prosthetics, braces, wheelchairs, and telecommunications, sensory, and other technological aids. To contact, please call 1-800-628-5115.
Independent Living Services	Services to eligible persons with significant disabilities to help them improve their ability to function independently in the family and the community.	Ages 16 or older	N/A	N/A	Yes	A consumer must be a citizen of the United States, a qualified alien, or an immigrant alien to receive services. As proof, the consumer must provide one of the following documents before you can determine eligibility for IL services.	Services include counseling, adult basic education, home modifications services, independent living skills training, assistive technology, vehicle modifications, prosthetics, braces, wheelchairs, and telecommunications, sensory, and other technological aids. To contact, please call 1-800-628-5115.
Independent Living Centers	Independent Living Center staff provides services in a private nonprofit agency designed and operated by persons with disabilities. The Centers are consumer controlled community based, and non-residential. Additionally, the Centers have the capacity to accommodate all disabilities.	All ages	N/A	N/A	No	No	The centers provide an array of independent living services including assistance in transitioning from nursing homes to community residences, peer counseling and guidance, information and referral services, advocacy/legal services, and independent living skills training. To contact, please call 1-800-628-5115.

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Comprehensive Rehabilitation Services	Assists persons with traumatic spinal cord and traumatic brain injuries to receive intensive therapies to increase independence.	At least 15 years of age.	N/A	N/A	Yes	Yes	There must be a reasonable expectation that services will improve the individual's ability to function within their family and/or their community. Three basic services are provided: inpatient comprehensive medical rehabilitation, outpatient services, and post-acute traumatic brain injury rehabilitation services. To contact, please call 1-800-628-5115.
<b>Office of Deaf and Hard of Hearing Services (DHHS)</b>							
Communication Access Services	Advocates ensuring communication access services for people who are deaf or hard of hearing. The focus is on obtaining necessary life services and ensuring that services by other agencies, programs, and organizations are accessible.	All ages	N/A	N/A	No	No	Services may include interpreting and CART services, and may include last resort funding, Senior Citizens Program (age 60 and older) services, Deafness Resource Specialist services, Hearing Loss Resource Specialist services and Hard of Hearing Program services. To contact DHHS call 1-800-628-5115, ext. 3250.
Training and Education	The program sponsors training opportunities for persons who are deaf or hard of hearing, including the parents of children with hearing loss, businesses and service providers, interpreters, and hearing aid dispensers and audiologists.	All ages	N/A	N/A	No	No	To contact DHHS call 1-800-628-5115, ext. 3250.
Interpreter Certification	Provides testing, certification, and monitoring of sign language and oral interpreters, and Hispanic Trilingual interpreters.	Adult (18 or older)	N/A	N/A	No	No	Information and awareness regarding interpreter qualifications is also provided. To contact DHHS call 1-800-628-5115, ext. 3250.
Specialized Telecommunications Assistance Program (STAP)	Provides vouchers to qualified persons with a disability for the purchase of specialized telecommunication equipment or services to access the telephone networks.	All ages	N/A	N/A	No	Yes	DHHS staff processes the applications and issues vouchers. To contact DHHS call 1-800-628-5115, ext. 3250.
<b>Division For Blind Services (DBS)</b>							
Vocational Rehabilitation Program (VR)	Counselors provide services for people who are blind or severely visually impaired so that they may obtain, regain, or maintain employment.	Adult (18 or older), Students (10 or older)	N/A	None. However, eligible individuals with income or liquid assets that exceed an established amount are required to contribute to the cost of services.	No, but if not a citizen, must be legally able to work in the U.S.	There is no residency requirement that excludes from services any individual who is presently in the State of Texas.	Specific services include counseling, training, medical treatment, reader services, assistive technology, and other employment services. Program also includes helping students age ten and older in the transition from school to work. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.
Independent Living Program	Services for adults whose vision loss (blindness or severe visual disability) affects their confidence and ability to live independently. The goal of the program is to increase self reliance in daily living, enhance independent living at home and in the community, and reduce the need for alternate care.	Adult (18 or older)	N/A	N/A	Yes	There is no residency requirement that excludes from services any individual who is presently in the State of Texas.	Specific services include information and referral, counseling related to adjustment to blindness, low vision and other adaptive devices, independent living skills training in self-care, activities of daily living, and peer support. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.
Blind Children's Vocational Discovery and Development Program	Services to children who are blind or severely visually impaired - and their families - to reduce the impact of vision impairment on the child's development.	Ages 0-22	N/A	N/A	No	Yes	Specific services include counseling and guidance, adjustment to blindness, independent living skills training, educational support, support systems, developmental equipment, and vocational discovery and development. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.
Blindness Education, Screening, and Treatment (BEST) Program	Assists uninsured adults with payment for urgently needed eye medical treatment with the primary goal being to prevent blindness.	Adult (18 or older)	N/A	N/A	No	Yes	Services include eye medical services, diagnostic vision screening services, and public education about risk factors affecting vision loss. To contact, please call 1-800-628-5115.
Business Enterprise of Texas (BET) Program	This program gives priority to blind persons licensed by DARS to operate vending and food service facilities on federal, state, and other properties. The BET Program is federally funded and state administered.	Adult (18 or older)	N/A	N/A	Yes	Yes	Eligible consumers must be legally blind and enrolled in the Vocational Rehabilitation Program. Services center on training and employment in the food service industry. Although monthly income or resources do not affect eligibility, consumer resources are considered in the purchase of specific services. To contact, please call 1-800-628-5115.

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
<b>Early Childhood Intervention (ECI)</b>							
Early Childhood Intervention Program	ECI serves families with children from birth to 36 months of age who have developmental delays or disabilities. ECI determines eligibility for infants and toddlers living in Texas based on one of the following: a Developmental delay; a medically diagnosed condition, or an auditory or visual impairment. <b>Services are provided in settings that are familiar to the child and family.</b> Services are provided at the home or other places where the child goes regularly (e.g., a childcare center, park, library, or other community setting). ECI programs provide services in every Texas county.	Birth to 36 months	Serves families of all income levels.  Family cost share may apply based on income and sliding fee scale.	N/A	N/A	Yes	Families and professionals work together as a team to plan appropriate services for the child. The team that evaluates the child and plans services includes licensed or credentialed early intervention specialists, speech and language pathologists, physical and occupational therapists, psychologists, registered nurses, dietitians, social workers, and counselors. ECI services feature: Individualized Planning Process Family-Centered Services Case Management Familiar Settings Professional Providers Plans for Continuing Services To contact, please call the DARS Inquiries Line 1-800-628-5115.
<b>Texas Education Agency (TEA) - Regional Service Centers</b>							
GED	Instruction below the post-secondary level to enable adults to function effectively in society and to achieve a GED.	Persons beyond compulsory education age (Persons 18 years or older).	Adults most in need of literacy (basic reading, writing, and math) services, including individuals who are low-income or have minimal literacy skills.	N/A	Yes	Yes	<a href="http://www.tcall.tamu.edu/texasLeans/">Toll free number: 1-866-696-4233 WEBSITE: http://www.tcall.tamu.edu/texasLeans/</a> <a href="#">Interactive map to find location</a>
English as a Second Language (ESL)	Instructions below the post-secondary level to enable adults to speak, read, and write the English language.	Persons beyond compulsory education age (Persons 18 years or older).	Non-English speaking adults most in need of English language instruction services, including individuals who are low-income or have minimal English language skills.	N/A	Yes	Yes	<a href="http://www.tcall.tamu.edu/texasLeans/">Toll free number: 1-866-696-4233 WEBSITE: http://www.tcall.tamu.edu/texasLeans/</a> <a href="#">Interactive map to find location</a>
<b>Texas Workforce Commission</b>							
Workforce Investment Act (WIA)	WIA funds provide core services, intensive services, and training services to job seekers. Three different populations are served by WIA funds: 1) Adults must be 18 or older, registered for selective service (if male), and must meet low income requirements; 2) Dislocated Worker: must have been terminated, be a dislocated homemaker, or an exiting service member; 3) Youth: must have serious barriers to finding employment and be low income	Adults 18 or older	The following two income guidelines are combined and use the higher dollar amount for each family-size unit to establish the Workforce Investment Act (WIA) low-income eligibility guidelines:  1.DOL 70% LLSIL guidelines, issued and effective March 28,2012 2.HHS Poverty Guidelines, issued and effective January 26, 2012	N/A	Must be a Citizen or a Non-Citizen who is eligible to work in the United States	Yes	<b>Core services</b> are available to all adults which include: (1) Eligibility determinations (2) Outreach intake and orientation to services available through the One-Stop delivery system (3) Initial assessment of skill levels, aptitudes, abilities, and supportive service needs (4) Job search and placement assistance (5) Provision of employment statistics information, etc. <b>Intensive services</b> are available to eligible adults and dislocated workers which include: (1) Comprehensive and specialized assessment (2) Development of an Individual Employment Plan (3) Group counseling (4) Individual counseling and career planning (5) Case management (6) Short term prevocational services, etc. <b>Training services</b> are available to eligible adults and dislocated workers which include: (1) Occupational skills training (2) On the job training (3) Combined workplace and educational training (4) job readiness training (5) entrepreneurial training (6) adult education and literacy training, etc.

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			(See the WIA Eligibility Guidelines: Income Guidelines Desk Reference, at <a href="http://www.twc.state.tx.us/boards/wia/wia_income_guidelines.pdf">http://www.twc.state.tx.us/boards/wia/wia_income_guidelines.pdf</a> )				
Employment Service (ES)	Employment Service is a comprehensive labor exchange system that brings together employers who are seeking workers and job seekers who are seeking employment.	N/A	N/A	N/A	Job seekers must be able to provide employer with proof of authorization to work in the United States, if hired.	N/A	Employment Service administers a labor exchange system which has the capacity to (a) assist job seekers in finding employment; (b) assist employers in filling jobs; (c) facilitate the match between the employer and the job seeker; (d) participate in a system for clearing labor between the states; and (e) meet the work test requirements of the state unemployment compensation system.
Migrant and Seasonal Farm workers Program (MSFWs)	Texas Workforce Centers and any other site where workforce center services are delivered must ensure that Migrant and Seasonal Farm workers are offered the full range of employment services, including testing, job counseling, job and training referral and referral to supportive services that is available and provided to non-MSFWs. Each local Workforce Center must have a designated person to receive MSFW complaints. Workforce Centers located in areas that have a significant MSFW population must operate an outreach program to locate and contact MSFWs.	N/A	N/A	N/A	Job seekers must be able to provide employer with proof of authorization to work in the United States, if hired.  For all Agricultural and Food Processing H-2A job postings that originate from employers seeking to hire foreign labor, Workforce Center staff are required to verify the job seeker's employment eligibility and document the job seeker's employment eligibility using Form I-9.	No, must be willing to migrate to the job site, if hired.	MSFW is the collective term for Seasonal Farm workers, Migrant Farm workers, and Migrant Food Processing Workers.  The Texas Workforce Solutions may have agriculture, as well as non-agriculture jobs, and other employment opportunities locally, in state, and out-of-state through its employment system. In addition, job seekers may register in WorkInTexas at <a href="http://www.WorkInTexas.com">www.WorkInTexas.com</a> and/or contact their nearest employment services counselor for available employment opportunities.  MSFWs have been : 1) employed in agricultural or food processing work during the past twelve months, 2) worked at least twenty-five days or parts of days during the previous twelve months in agricultural or food processing work, 3) earned at least fifty percent or more of their wages performing agricultural and or food processing work and 4) were not employed by the same employer year round.
Temporary Assistance to Needy Families (TANF) -CHOICES	The TANF Choices program assists TANF recipients and certain non-recipient parents whose children are receiving TANF to improve their ability to obtain regular employment and reduce their dependence on public assistance. Staff assisted employment and training services include job search such as job skills, assessment, placement and counseling; job readiness services such as, guidance; work-based services; vocational training; education related to employment; high school and GED; and supportive services.	TANF recipients and certain non-recipient parents whose children are receiving TANF at least 18 years of age or heads of household who are not yet 18. This includes Single Parent Families and Two-Parent Families.	n/a*	n/a*	n/a*	n/a*	Support services are available to assist Choices participants who are actively looking for work or who become employed. Support services include child care, transportation services, and work-related expenses. Post-employment services can also be provided under certain conditions.  <i>*TANF recipients and certain non-recipient parents whose children are receiving TANF are automatically eligible for TANF Choices services. Eligibility for TANF benefits is determined by Health and Human Services Commission (HHSC).</i>

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
Supplemental Nutrition Assistance Program Employment and Training (SNAP E&T)	The Supplemental Nutrition Assistance Program Employment and Training Program (SNAP E&T) assists SNAP recipients by improving their ability to obtain regular employment and reduce their dependence on public assistance. Staff assisted employment and training services include job search, vocational or non-vocational education/training, work experience and workfare.	SNAP recipients ages 16 to 59 are eligible to participate in allowable SNAP E&T services.	N/A	N/A	N/A (citizenship is determined by HHSC at the initial interview for food stamp benefits).	Yes	Support services are available to assist SNAP E&T participants who are actively looking for work, or who are actively participating in any allowable education, training, work experience, or workfare actively.
Child Care	Child Care is a support service for parents who work, attend school, or participate in job training.	Those eligible for child care assistance include children under the age of 13 whose parents are receiving or transitioning off public assistance, who are receiving or needing protective services, or whose families are low income.	Boards may establish an income eligibility limit that best meets local needs, as long as it does not exceed 85 percent of the State Median Income for a family of the same size.	N/A	Yes	Yes	Parents can choose from the following child care types: (1) licensed child care centers; (2) licensed and registered family homes; and (3) relative care listed with Texas Department of Family and Protective Services.
Senior Community Service Employment Program (SCSEP)	On-the-job training and supportive services for low-income, older job seekers to gain the skills and confidence needed to obtain unsubsidized jobs and achieve financial independence.	Individuals 55 years and older who are unemployed.	125% of 2012 Federal Poverty Guidelines: 1 person family – max. \$13,963 2-person family – \$18,913 For each additional person, add \$4,950.	Beginning July 1, 2007, maximum total participation in the program is 4 years. Average participation time must be 27 months or less.	Must be eligible to work in the U.S. in accordance with the Immigration Reform and Control Act (IRCA) of 1986.	Yes	Participants will be referred to appropriate entities for supportive services as needed to overcome potential barriers to employment. Supportive services may include assistance with health care and free health screenings, housing, transportation, legal guidance, literacy or ESL classes, nutrition services, eyeglasses and/or hearing devices, counseling, job placement, job-related uniform-shoes-tools, and assistive devices for disabilities. Supportive services may also be provided post-employment as needed to promote job retention.
Apprenticeship	Apprenticeship is a combination of on-the-job training and related classroom instruction in which workers learn the practical and theoretical aspects of a highly skilled occupation.	Apprentices are full-time paid workers, at least 16 years of age except where a higher minimum age standard is otherwise fixed by law, who are employed in the private sector, registered with the U.S. Department of Labor – Office of Apprenticeship, and received related instruction training to learn a skill in a certified apprentice-able occupation.	TWC provides funds to local public educational institutions to support the costs of related classroom instruction in registered apprenticeship training programs. Local education agencies act as fiscal agents for registered apprenticeship training programs.	N/A	Yes	Yes	All currently Department of Labor registered apprenticeship training programs may be reviewed at <a href="http://oa.doleta.gov/">http://oa.doleta.gov/</a>
WorkInTexas .com	WorkInTexas.com serves employers and job seekers, and it is the primary tool used to implement the Employment Service (ES) program. WorkInTexas.com is provided at no cost, 24 hours a day, seven days a week, and seeks to match qualified job seekers with potential job opportunities, online and in real time, by comparing things like work experience, skills, abilities, education and other factors. Individuals seeking a new job, different job, or an additional job can post their résumé, search job listings (including Texas state	N/A (Ages Served)	N/A (Max. Monthly Income)	N/A (Resource Limit)	Job seekers must be able to provide employer with proof of authorization to work in the United States, if hired	No, must be willing to move to Texas, if hired	

Agency/ Program	Description	Ages Served	Max. Monthly Income	Resource Limit	Is Citizenship or Legal Permanent Residency Required? *1	Are the persons applying, required to live in Texas?	Important Additional Variable
	agency jobs), obtain employer contact information to apply for jobs, get information about the job market, and receive a variety of other services online and also via Workforce Solutions offices throughout the state.						
<b>1* Citizenship refers to meeting U. S. Citizenship requirements, or INS LPR (Legal Permanent Resident) status. For certain programs may require additional documentation for proof of legal permanent residency.</b>							

# Upper Monthly Income Limits for Selected Texas HHS Programs Based on the 2012 Federal Poverty Income Guidelines

FPL = Federal Poverty Level

	74% FPL	100% FPL	120% FPL	130% FPL	133% FPL	150% FPL	185% FPL	200% FPL	222% FPL (3 Times SSI Eligibility Threshold)
<b>Monthly Income</b>									
Medicaid for Persons With Disabilities Receiving Supplemental Security Income (SSI)		Medicaid for Children Age 6 - 18 and Medicare/Medicaid Dual Eligibles (QMB)	Medicare/Medicaid Dual Eligibles (SLMB)	Food Stamps	Medicaid for Children Age 1 - 5	Top Income Limit for CHIP Assests Test Exemption	Medicaid for Children Under Age 1; Medicaid for Pregnant Women; WIC	Children's Health Insurance Program (CHIP) (Under Age 19)	Medicaid Long-Term Care for the Aged and Disabled
<b>Household / Family Size</b>									
1	689	931	1,117	1,211	1,239	1,397	1,723	1,862	2,067
2	934	1,261	1,513	1,640	1,677	1,892	2,333	2,522	2,800
3	1,178	1,591	1,909	2,069	2,116	2,387	2,944	3,182	3,532
4	1,422	1,921	2,305	2,498	2,555	2,882	3,554	3,842	4,265
5	1,666	2,251	2,701	2,927	2,994	3,377	4,165	4,502	4,997
6	1,910	2,581	3,097	3,356	3,433	3,872	4,775	5,162	5,730
7	2,155	2,911	3,493	3,785	3,872	4,367	5,386	5,822	6,463
8	2,399	3,241	3,889	4,214	4,311	4,862	5,996	6,482	7,195
9	2,643	3,571	4,285	4,643	4,750	5,357	6,607	7,142	7,928
10	2,887	3,901	4,681	5,072	5,189	5,852	7,217	7,802	8,660
11	3,131	4,231	5,077	5,501	5,628	6,347	7,828	8,462	9,393
12	3,376	4,561	5,473	5,930	6,066	6,842	8,438	9,122	10,126
13	3,620	4,891	5,869	6,359	6,505	7,337	9,049	9,782	10,858
14	3,864	5,221	6,265	6,788	6,944	7,832	9,659	10,442	11,591
15	4,108	5,551	6,661	7,217	7,383	8,327	10,270	11,102	12,323

**Source:**

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