



Technical Failure: If a document is late due to a technical glitch or a system failure, the Court handling the case may grant an extension of time to complete the filing pursuant to the new Supreme Court Civil Rules. The applicable rule is Rule 21 (f)(6).

You may request an email from the District Clerk's Office or the County Clerk's Office notifying you that the system is/was down by clicking [here](#) for District Clerk or [here](#) for County Clerk. If you do, you can use the email as documentation for your motion and order for an extension of time.

You can file the motion for an extension of time with the court under Rule 21 and document your difficulty. Your motion has to be filed electronically. The Order extending the time will be entered into the case file, just like all other orders. This order will protect you.

Texas civil rules also now provide an exception for electronic filing in very special occasions. Rule 21 (f)(4) subsection (C) says, "For good cause, a court may permit a party to file other documents in paper form in a particular case." The Court can decide whether rule (f) (4) applies to your case.